

# + One

### Annual General Meeting 2005 of Allianz AG



# Another significant improvement in earnings in 2004

### **Overview of the year under review**

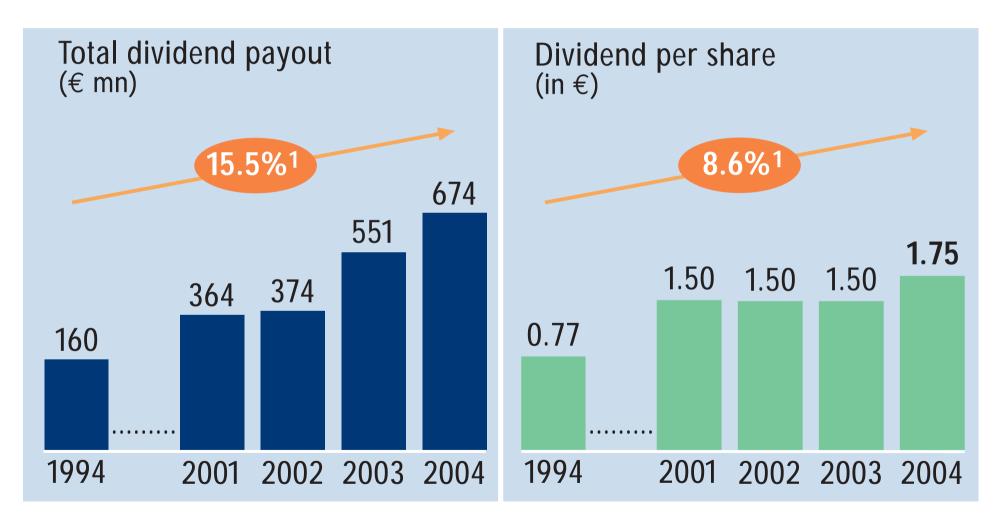
in € mn	2003	2004	∆ <b>04/03</b>
Operating result	4,066	6,856	2,790
Earnings before taxes <sup>1</sup>	2,861	5,183	2,322
Net income	1,890	2,199	309

Performance of the Allianz share nevertheless unsatisfactory

1) And before minority interests



### **Dividend proposal**



<sup>1)</sup> CAGR (compound average growth rate)



### The "3+One" Program

#### Securing the base



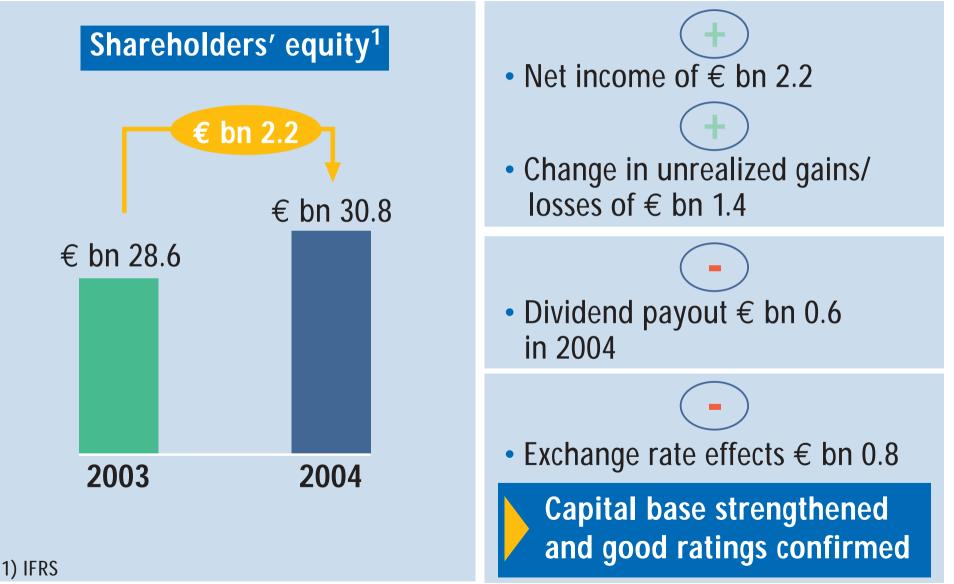
- Protect and enhance capital base
- 2 Substantially strengthen operating profitability
- 3 Reduce complexity

#### Strengthening future development

+One Increase sustainable competitiveness and value



### **1** Protect and enhance capital base





Operating result increased by € bn 2.8 to € bn 6.9

Administrative expenses further reduced by € bn 0.9

▶ Internal revenue growth of  $6.0\%^1$  to  $\in$  bn 96.9

1) Adjusted by exchange rate effects and changes in Group consolidation

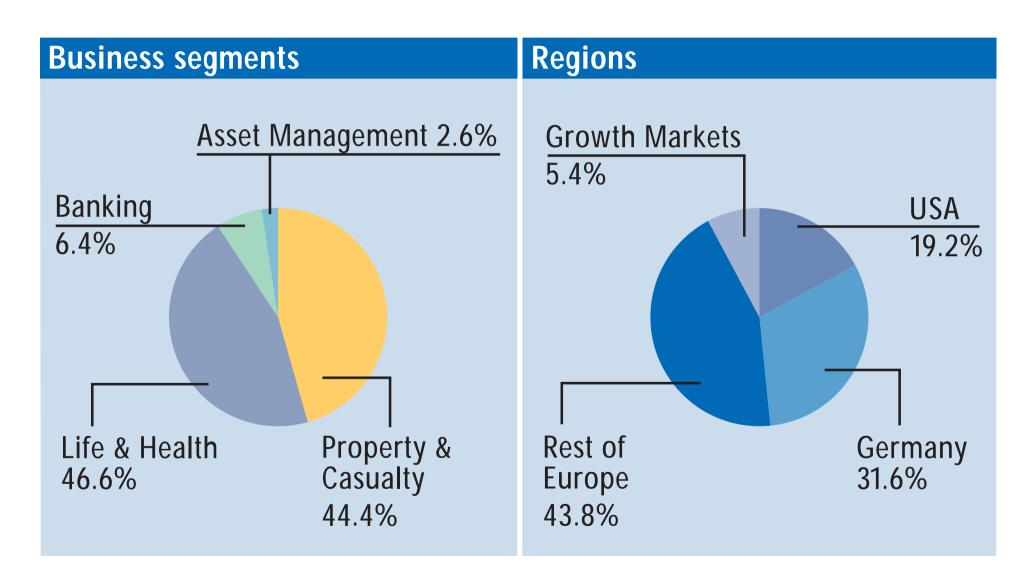


### **Overview of the four business segments (1)**

Total revenues in € bn	2003	2004
Property & Casualty	42.7	43.0
Life & Health	42.3	45.2
Banking	6.5	6.2
Asset Management	2.2	2.5
Total	93.8	96.9



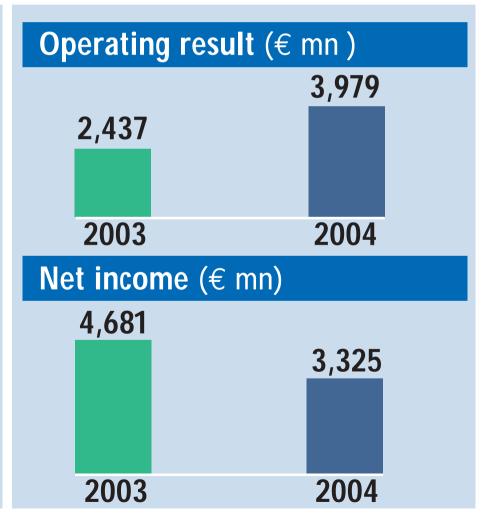
### **Overview of the four business segments (2)**





**Property & Casualty: earnings performance** 

- Premium income rises slightly
- Reduction of the combined ratio by 4.1% points to 92.9%
- Net income down on previous year
  - Higher level for disposals of shareholdings in previous year
  - Tax expense and minority interest increased by € bn 1.6





Life & Health: earnings performance

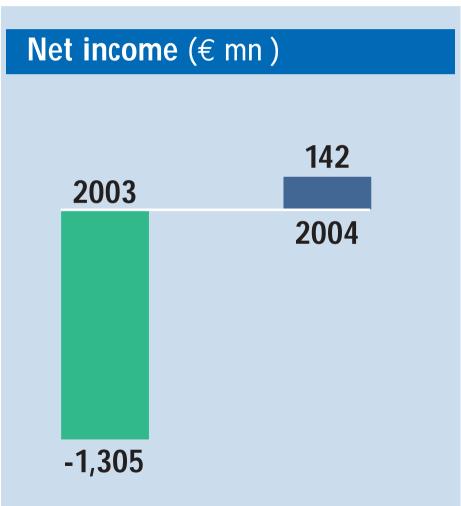
- Strong growth
- Operating result increases due to
  - Price structure of new products
  - Increase in efficiency
- Net income impacted by
  - Increased investment income
  - € mn 77 amortization of losses carried forward for Allianz Korea





Banking: Contribution of Dresdner Bank to Allianz banking segment (1)

 Consistent implementation of the program "New Dresdner"





Banking: Contribution of Dresdner Bank to Allianz banking segment (2)

- Administrative expenses reduced by € mn 430 (-7.5%)
- Loan loss provisions more than halved to € mn 337
- Operating revenues stabilized at € bn 6.2





Asset Management: earnings performance

• Cost Income Ratio reduced by 4.3% points to 62.9%

• Net inflows € bn 31

 Net loss improved by € mn 118 (43.7%)





Separate annual report for Allianz AG (HGB): earnings performance

 Underwriting result improved from € mn -231 to € mn +44

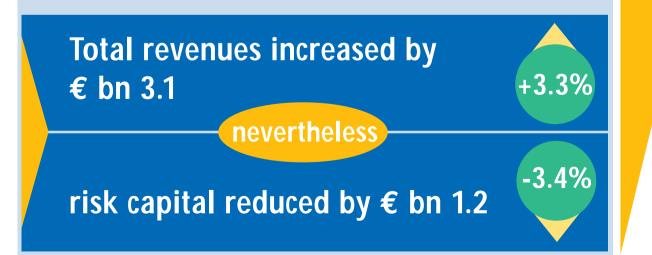
 Increase in investment income by € mn 320 to € bn 1.8





### **3** Reduce complexity

- Streamlining of the business portfolio
- Equity exposure and larger equity stakes significantly reduced
- Reduction in credit risks at Dresdner Bank

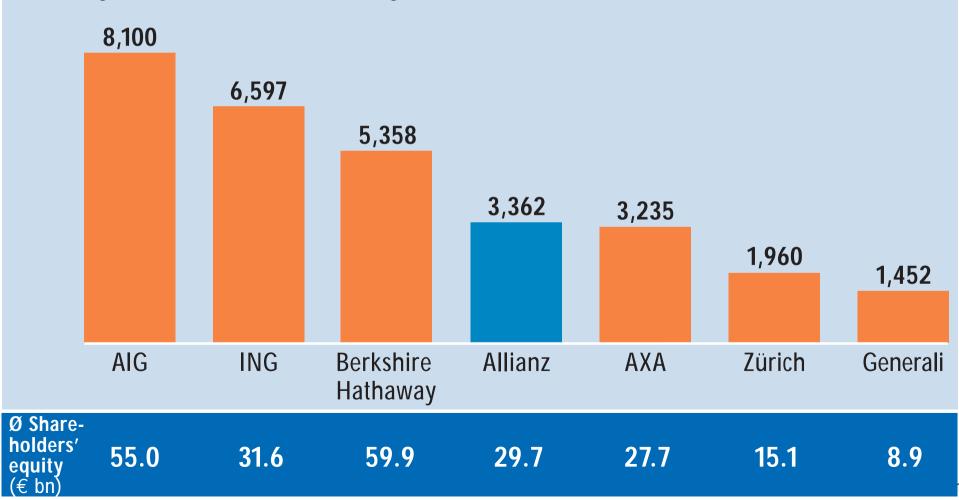


Significant improvement in quality of the entire portfolio



#### **Progress is not sufficient**

Earnings before amortization of goodwill 2004 (€ mn)





### The "3+One"-Program

#### Securing the base

- 1 Protect and enhance capital base
- 2 Substantially strengthen operating profitability
- 3 Reduce complexity

#### **Strengthening future development**



Increase sustainable competitiveness and value



#### Sustainability program

• Customer focus



#### Sustainability program: Optimization of processes and business models



Turning best practice into a common standard

**Customer focus** 





#### Sustainability program: Optimization of processes and business models



#### **Customer focus**



Taking customer satisfaction to the highest level



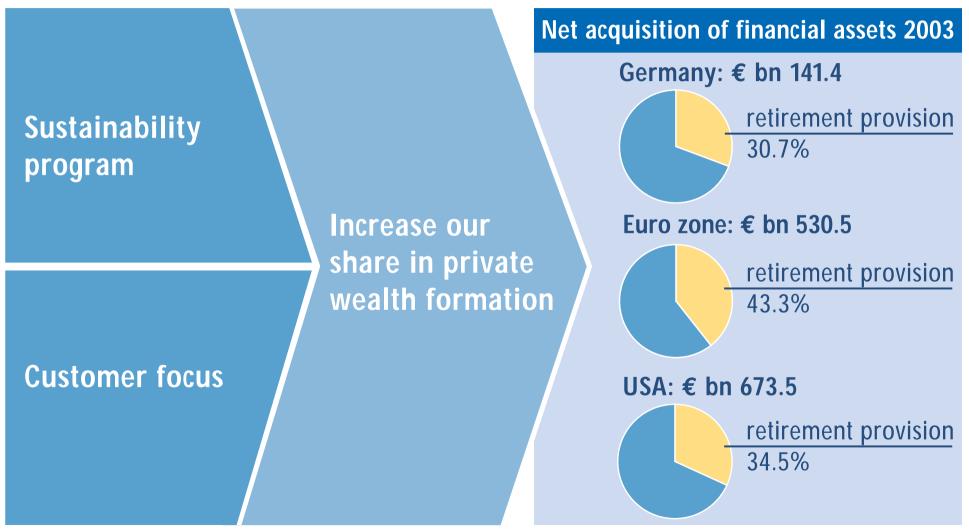
#### Optimization of processes



Enhance focus on customers Keeping promises, confirming trust and exceeding expectations +One

- Continue to increase profitability
- Improve competitiveness
- Increase corporate value





Sources: ECB, National Statistics Office (UK), Deutsche Bundesbank



#### Increase our share in private wealth formation

- Demographic development
- Overstretched statutory pension provision
- Market penetration for retirement provision in Europe at low level

 Enormous growth potential for fully-funded private and company sponsored retirement provision

 New business margin almost doubled<sup>1</sup>

1) Increased from 1.2% in 2003 to 2.2% in 2004 after taxes and minimum costs for risk-adjusted capital



#### Increase our share in private wealth formation

#### **Success factors:**

**Financial strength** permits assumption of risks and guarantees for customers

**Product range** tailored to customer requirements

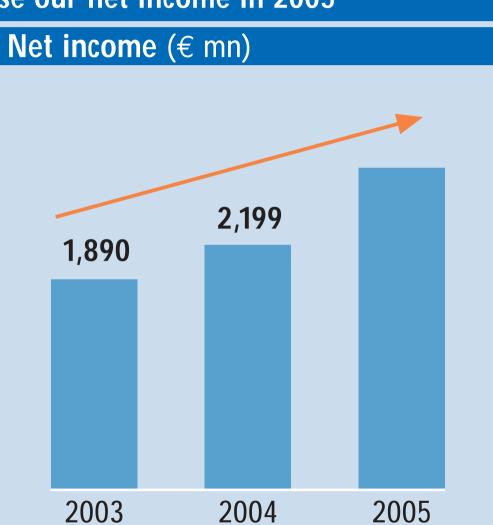
Outstanding advisory quality and adequate advisory capacity





#### We will again substantially increase our net income in 2005

- Further improvement in operating result due to
  - Dresdner Bank
  - Life insurance business
  - Asset Management
  - Building on success of 2004 in Property & Casualty
- Elimination of scheduled amortization of goodwill







1<sup>st</sup> quarter 2005: preliminary key indicators

#### Positive development fully confirmed

- Significant increase in net income for the first quarter by around 30%<sup>1</sup> exceeding € bn 1.1
  - Further improvement in all segments
  - Combined ratio improved to just above 92% in Property & Casualty
  - Growth of about 10%<sup>2</sup> in Life & Health as well as in Asset Management
  - Operating result of Dresdner Bank up by more than 20% to above € mn 200

With reference to the results for the 1<sup>st</sup> quarter of 2004 adjusted by amortization of goodwill
Adjusted by exchange rate effects and changes in Group consolidation





Consolidation of the business model

Increased profitability

+One

- Capital base substantially expanded
- Risk significantly reduced with expanded business volume
- Equity exposure significantly lowered

#### Securing future success

• Expand competitive advantages further

+One

- Invest in the most profitable business activities
- Mobilize performance reserves by
  - Sustainability program
  - Customer focus

2003-2004

### Allianz 🕕

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