

Allianz Partners

Group Communications

Media release

Allianz Partners and Uber are partnering to provide benefits and protection insurance for independent drivers and couriers in Europe

- Allianz Partners will provide Uber's Partner Protection program, covering independent drivers and couriers that use the Uber and Uber Eats apps across 23 European countries
- The coverage includes on-trip benefits in cases of accidents, injury or hospitalisations, as well as off-trip benefits such as sick pay and maternity/paternity payments

Munich, 6 December, 2021

Allianz Partners and Uber are today announcing a partnership in which Allianz Partners will provide protection and security for independent drivers and couriers who partner with Uber and Uber Eats in 23 European countries, effective January 1, 2022.

The coverage includes various compensation payments for loss of income in case of on-trip accidents, injury, or hospitalisations. In addition, active Uber partners also enjoy significant off-trip benefits, for example paid sick leave for up to 15 days, maternity and paternity payments, and inconvenience compensations for court attendance*.

The Partner Protection program, which was introduced as an industry-first by Uber in 2017, is designed to cater specifically to the needs of independent drivers and couriers, who use the Uber app to access flexible earning opportunities. It is free of charge and automatically available to all independent partners who meet the respective Uber eligibility criteria, with all costs borne by Uber.

Sirma Boshnakova, CEO of Allianz Partners: "As a leading global partner to mobility players, we are very proud to work with Uber to become the largest provider of partner protection insurance for platform workers in Europe. At Allianz we strive to secure the future of our customers and partners, and give them the courage for what's ahead. The COVID pandemic has demonstrated an acceleration in the essential role of drivers and couriers, and the need for tailored insurance

solutions. This industry-leading insurance program raises the bar on innovative protection across the sector, and we are excited to be supporting Uber and their partners at this important time.”

Karl Gray, Head of Insurance EMEA at Uber: “We are thrilled to extend our partnership with Allianz Partners to provide drivers and couriers across Europe with our Partner Protection program, which allows them to enjoy freedom and flexibility, with the peace of mind provided by additional security and protection. Programs like this mark our commitment to improve platform work and to provide independent workers in Europe with the benefits and protections they want. We hope that this will also encourage the rest of the sector to enable protections for European platform workers, no matter the app they choose to work on.”

Press contacts

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About Allianz Partners

Allianz Partners is a world leader in B2B2C insurance and assistance, offering global solutions that span health and life, travel insurance, mobility and assistance. Customer driven, our innovative experts are redefining insurance services by delivering future-ready, high-tech high-touch products and solutions that go beyond traditional insurance. Our products are embedded seamlessly into our partners’ businesses or sold directly to customers, and are available through several commercial brands including Allianz Assistance, Allianz Travel and Allianz Care. Present in over 75 countries, our 19,400 employees speak 70 languages, handle over 58 million cases each year, and are motivated to go the extra mile to offer peace of mind to our customers around the world.

For more information, please visit: www.allianz-partners.com

About Uber

Uber’s mission is to create opportunity through movement. We started in 2010 to solve a simple problem: how do you get access to a ride at the touch of a button? More than 25 billion trips later, we’re building products to get people closer to where they want to be. By changing how people, food, and things move through cities, Uber is a platform that opens up the world to new possibilities.

About Uber’s Partner Protection program

Since its launch in 2017, Uber has been offering its industry-first Partner Protection program in the below mentioned countries. From January 1, 2022 the program will be offered in partnership with Allianz Partners in the following countries:

- Austria
- Belgium
- Croatia
- Czech Republic
- Estonia
- Finland
- Germany
- Greece
- Ireland
- Italy
- Lithuania
- Netherlands
- Norway
- Poland
- Portugal
- Romania
- Slovakia
- Slovenia
- Spain
- Sweden
- Switzerland
- Turkey
- UK

In France, this Partner Protection program will continue to be offered in partnership with AXA.

*On-trip benefits apply from the moment of accepting a trip or food delivery request through to completion of that request and for 15 minutes after it has been completed. Off-trip stands for any time when partners are not providing Transportation or Delivery Services using the Uber app. All independent Uber partners are eligible for the on-trip benefits. To be eligible for the off-trip benefits, one has to qualify as an “active Uber partner”, by having completed a minimum required number of trips.