Group financial results 1Q 2011

Oliver Bäte, Chief Financial Officer

Journalists' conference call May 12, 2011







Highlights

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Allianz 1Q 2011

- Total revenues on a high level at EUR 29.9bn
- Operating profit at EUR 1.7bn, despite severe NatCat losses
- Net income at EUR 915mn, due to lower non-operating result and temporarily higher tax rate
- Capital position continues to be strong



Quarterly results overview

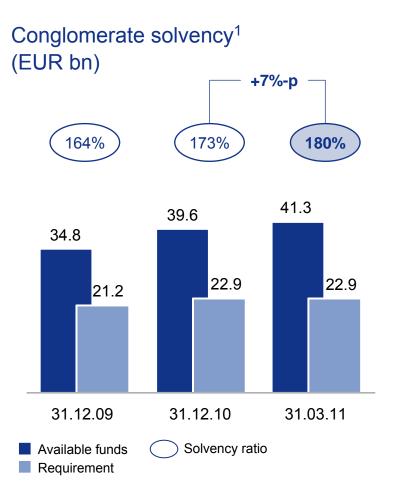


1) Internal growth -3.6%, adjusted for F/X effects and consolidation effects

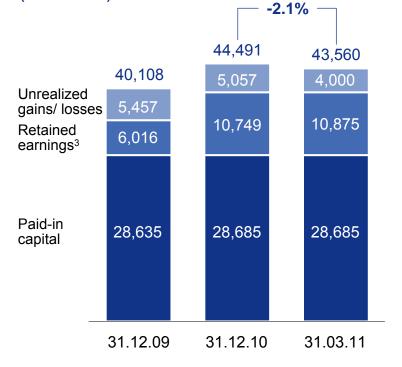
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Sound capitalization



Shareholders' equity² (EUR mn)



 Including off-balance sheet reserves (31.12.09: EUR 2.0bn, 31.12.10: EUR 2.1bn, 31.03.11: EUR 2.1bn) pro forma The solvency ratio excluding off-balance sheet reserves would be 155% as of 31.12.09, 164% as of 31.12.10 and 171% as of 31.03.11

2) Excluding non-controlling interests (31.12.09: EUR 2,121mn, 31.12.10: EUR 2,071mn, 31.03.11: EUR 2,055mn)

3) Including F/X





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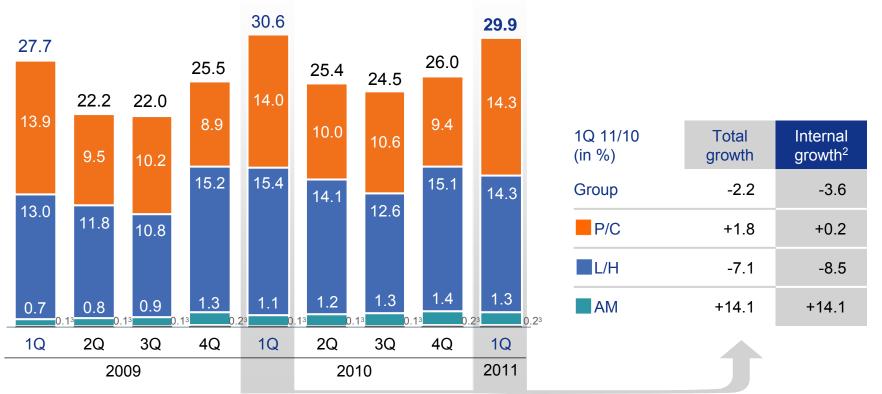
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Total revenues at EUR 29.9bn

Total revenues¹ (EUR bn)



1) Total revenues comprise statutory gross premiums written in P/C and L/H, operating revenues in AM and total revenues in Corporate and Other (Banking) All segment figures are based on segment consolidated numbers; figures for the Group as a whole are based on fully consolidated numbers.

2) Adjusted for F/X and consolidation effects. Total and internal growth on segment level is based on segment consolidated data.

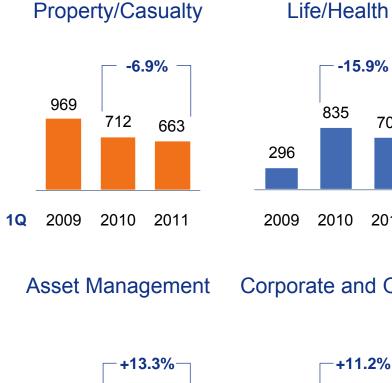
Total and internal growth for total revenues are based on fully consolidated figures

3) Represents Banking total revenues (for every quarter), internal growth is +20.8% in 1Q 2011

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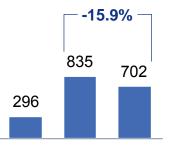


Operating profit at EUR 1.7bn (EUR mn)



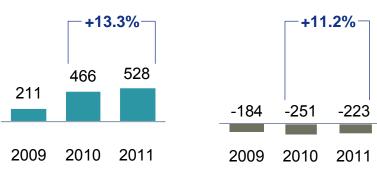
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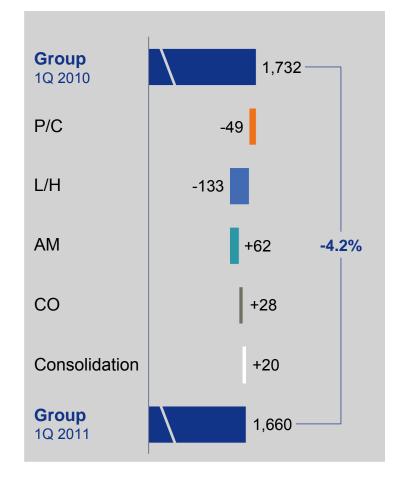


2010 2011

Corporate and Other



Δ1Q11/10





Non-operating items (EUR mn)

	1Q 09	1Q 10	1Q 11	Δ 11/10
Realized gains/ losses and impairments of investments (net)	-498	711	303	-408
Interest expense from external debt	-238	-222	-225	-3
Fully consolidated private equity inv. (net)	-56	-37	-19	+18
Restructuring charges	-63	-47	-2	+45
Acquisition-related expenses	-9	-198	-101	+97
Other non-operating	-104	66	-118	-184
Thereof: Amortization of intangible assets	-4	-17	-22	-5
Income from fin. assets and liab. carried at FV	-100	83	-96	-179
Reclassification of tax benefits	-6	-14	-12	+2
Non-operating items	-974	259	-174	-433

	1Q 10	1Q 11
Realized gains/ losses - Equities - Debt securities - Real estate	763 653 79 31	386 216 112 58
Impairments (net) - Equities - Debt securities - Real estate and other	-52 3 -54 -1	-83 -66 -6 -11
Total	711	303
Balance of unrealized gains/ losses in equities ¹	3.6bn	3.2bn
Balance of unrealized gains/ losses in fixed income ¹	3.2bn	1.5bn

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1) On-balance sheet unrealized gains and losses, after taxes, non-controlling interests and policyholder participation without shadow DAC



Net income (EUR mn)

1Q 09	1Q 10	1Q 11	Δ 11/10
1,313	1,732	1,660	-72
-974	259	-174	-433
339	1,991	1,486	-505
16	-388	-571	-183
355	1,603	915	-688
-395	0	0	+0
-40	1,603	915	-688
0	38	58	+20
-40	1,565	857	-708
	1,313 -974 339 16 355 -395 -40 0	1,3131,732-9742593391,99116-3883551,603-3950-401,603038	1,313 1,732 1,660 -974 259 -174 339 1,991 1,486 16 -388 -571 355 1,603 915 -395 0 0 -40 1,603 915 0 38 58





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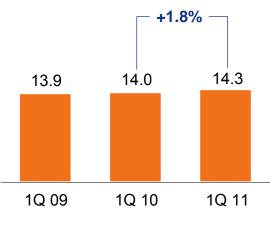
Performance impacted by severe NatCat losses

- Revenues at EUR 14.3bn, up 1.8 percent
- Operating profit at EUR 663mn, down 6.9 percent
- Combined ratio at 101.3 percent
- EUR 737mn NatCat losses equal to 7.6 percentage points combined ratio



Revenues at EUR 14.3bn

Revenues (EUR bn)

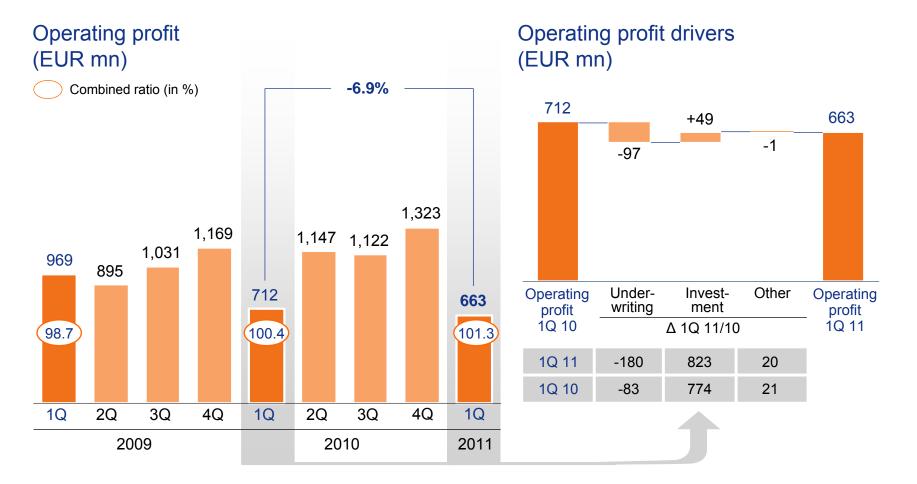


Internal growth ¹						
+1.1%	-0.1%	+0.2%				
Growth in 1Q 11						
due to the net effect of						
• •	ices (+0.8%)	and				
lower vol	ume (-0.6%)					

Revenues of sel. OEs (EUR mn)		1Q 09	1Q 10	1Q 11	Δ11/10 ¹
German Speaking Countries	Germany	4,034	3,900	3,864	-0.8%
	Switzerland	833	864	913	+0.5%
	France	1,170	1,146	1,138	-0.7%
Europe incl. South America	Italy	1,003	945	939	-0.6%
Europ South /	Spain	658	637	632	+0.2%
	South America	258	333	497	+38.7%
e Lines kets	Reinsurance	1,484	1,648	1,450	-12.0%
	AGCS	1,271	1,381	1,431	+1.5%
Global Insurance Lines & Anglo Markets	UK	433	463	519	+8.0%
Global I & Al	Credit Insurance	531	512	535	+4.5%
	Australia	327	440	542	+6.8%
Growth Markets	CEE	728	782	774	-1.8%
	Asia-Pacific	126	122	132	+17.5%
NAFTA Markets	USA	788	638	605	-2.9%



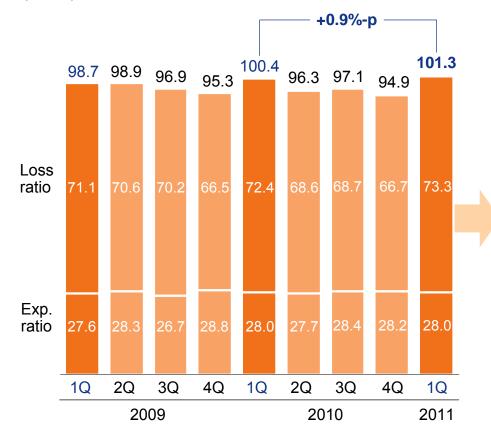
Operating profit at EUR 663mn





Combined ratio at 101.3%

(in %)

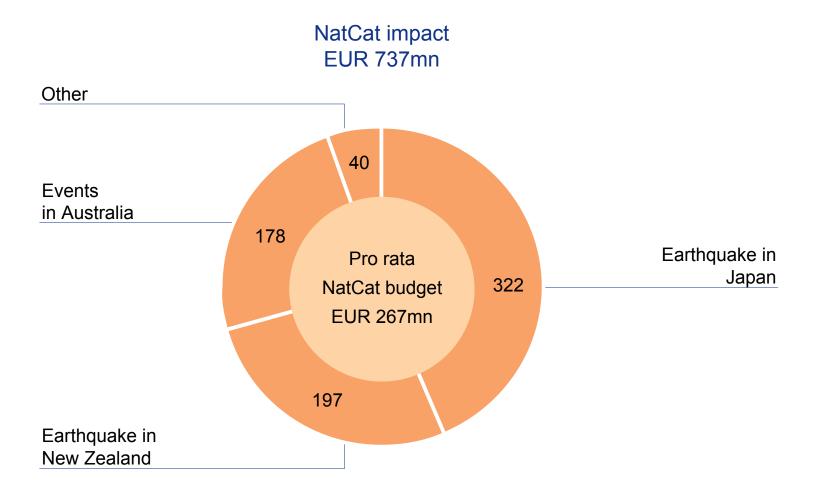


	nbined ratio . OEs)	1Q 09	1Q 10	1Q 11	NatCat impact in 1Q 11
German Speaking Countries	Germany ¹	94.8	99.8	98.5	1.2%-p
German Speaking Countrie	Switzerland	93.6	95.8	93.6	
σ	France	114.0	106.8	97.7	
Europe incl. South America	Italy	99.0	101.2	97.9	
Europ South	Spain	89.7	89.3	88.7	
	South America	100.3	98.0	96.5	
<i>(</i>)	Reinsurance	105.8	108.8	142.5	66.8%-p
Global Insurance Lines & Anglo Markets	AGCS	83.9	92.3	103.2	19.5%-p
bal Insurance Lir & Anglo Markets	UK	96.0	96.5	97.1	
Global I & Ar	Credit Insurance	114.6	91.7	77.6	
-	Australia	106.3	110.3	109.5	13.2%-р
Growth Markets	CEE	94.7	96.0	95.6	
	Asia-Pacific	99.5	91.3	88.2	
NAFTA Markets	USA	98.4	106.7	102.4	1.1%-p

1) Net change of reserves related to savings component of UBR business since 3Q 2009 included in claims. Prior periods have not been retrospectively adjusted

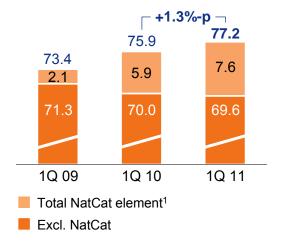


Severe NatCat losses in 1Q 2011 (EUR mn)





Accident year loss ratio excl. NatCat at 69.6 percent (in %)



Development 1Q 2011/2010

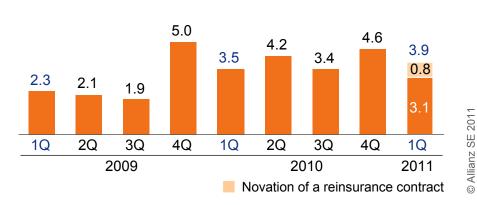
Accident year loss ratio



9-quarter overview accident year loss ratio







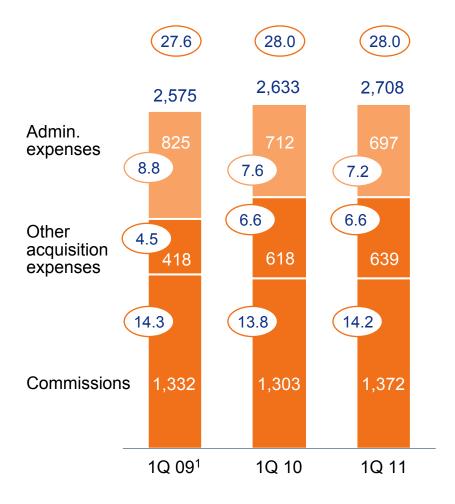
1) NatCat costs: EUR 0.2bn (1Q 09), EUR 0.6bn (1Q 10) and EUR 0.7bn (1Q 11)

2) Including large claims, reinsurance, Credit Insurance

3) Positive values indicate positive run-off; run-off ratio is calculated as run-off result in percent of net premiums earned

Expense ratio stable (EUR mn)

in % of NPE



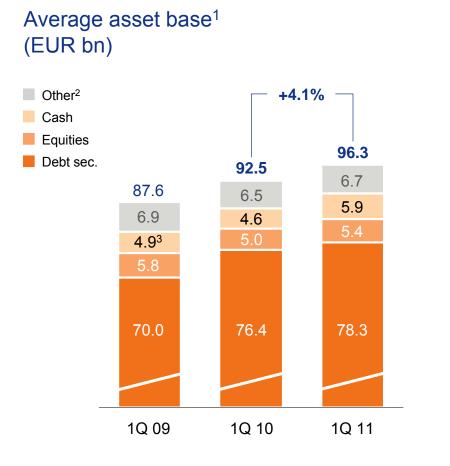


- Underlying development overall flat
- Total expenses up EUR +75mn, thereof:
 - F/X effect EUR +47mn
 - One-offs EUR +13mn, e.g.
 - Modified reinsurance structure in 2010 (EUR +43mn)
 - Switzerland: centralization of back-offices in 2010 (EUR -22mn)
 - Recurring item: Hungary financial tax (EUR +7mn)

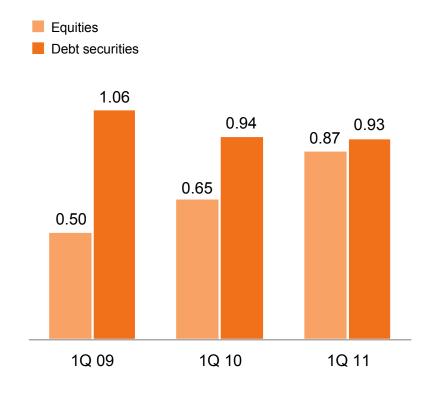
1) Allocation of expenses has been refined in 2010. Prior years have not been adjusted.



Average investment portfolio growth to EUR 96bn



Current yield (in %)



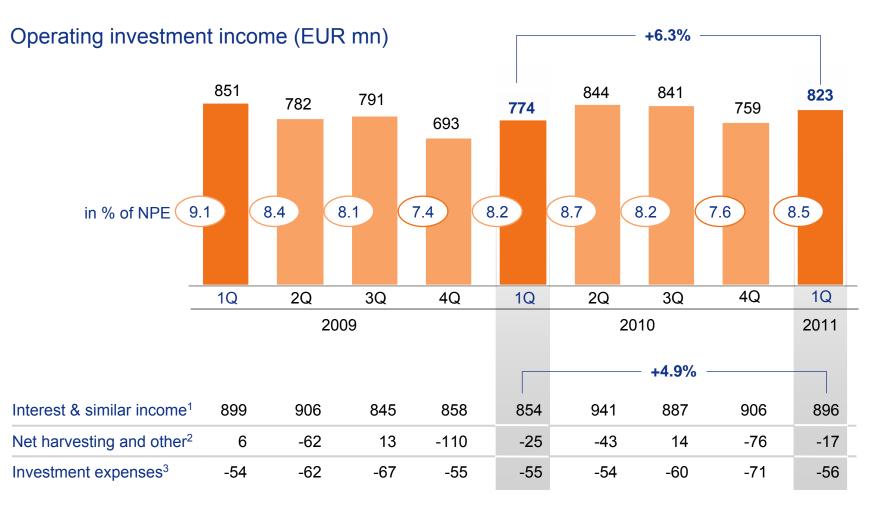
1) Asset base excludes FVO and trading

2) Real estate investments and funds held by others under reinsurance contracts assumed

3) Cash restated due to cash pool merger in France (1Q 09: EUR 3.0bn)



Operating investment income on a high level



1) Net of interest expenses

 Comprises real. gains/ losses, impairments (net), fair value option, trading and F/X gains and losses and policyholder participation. Thereof related to UBR: 1Q 2011: EUR -25mn, 1Q 2010: EUR 15mn, 1Q 2009: EUR 3mn

3) Comprises management expenses and expenses for real estate

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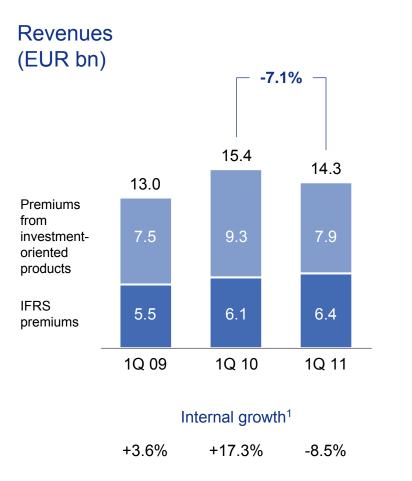


Results on track

- Revenues at EUR 14.3bn, lower by 7.1 percent
- Operating asset base at EUR 419bn with EUR 1.7bn net inflows
- Operating profit at EUR 702mn, down 15.9 percent
- Value of new business at EUR 240mn, and new business margin at 2.2 percent



Revenues at EUR 14.3bn



Revenues of sel. OEs (EUR mn)		1Q 09	1Q 10	1Q 11	Δ11/10 ¹
German Speaking Countries	Germany Life	3,479	3,919	3,919	+0.0%
	Germany Health	791	803	798	-0.6%
0 2 0	Switzerland	693	806	927	+2.5%
Europe incl. South America	France	1,784	2,471	1,958	-21.9%
	Italy	2,254	2,840	1,998	-30.2%
	Benelux	272	339	421	+24.2%
	Spain	245	198	256	+29.3%
Growth Markets	Asia-Pacific	745	1,625	1,412	-18.9%
Gro Mar	CEE	306	333	283	-15.9%
NAFTA Markets	USA	2,130	1,651	1,939	+16.3%



Net inflows of EUR 1.7bn

Operating asset base (EUR bn)

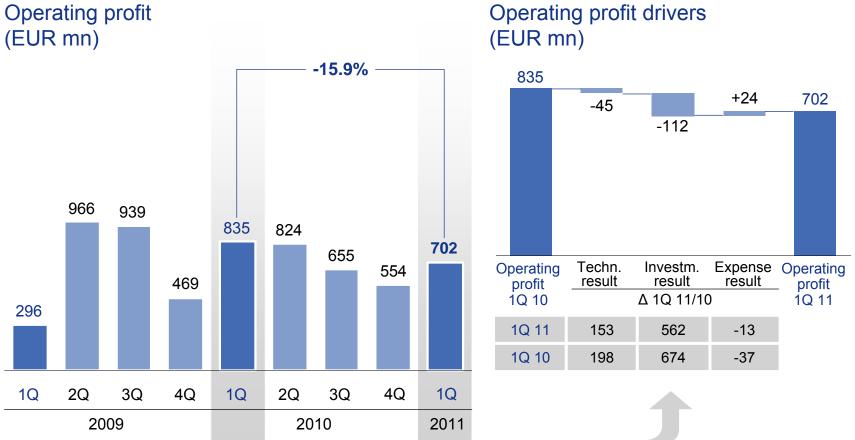
OAB						
as of 31.12.2010		421.5		Net flows (EUR bn)	1Q 10	1Q 11
				Germany Life	+0.5	+0.3
Net inflows		+1.7		Germany Health	+0.1	+0.0
				France	+0.6	+0.0
Interest & similar income ¹		+3.8		Italy	+0.6	-0.3
		1		CEE	+0.1	+0.0
Market effects ²	-2.8			USA	+0.4	+0.6
				Asia-Pacific	+0.5	+0.3
F/X effects	-5.1			Other	+0.5	+0.8
				Total	+3.3	+1.7
OAB as of 31.03.2011		419.1	·			

1) Net of interest expenses

2) Includes internal dividends, changes in other assets and liabilities of EUR 1.4bn

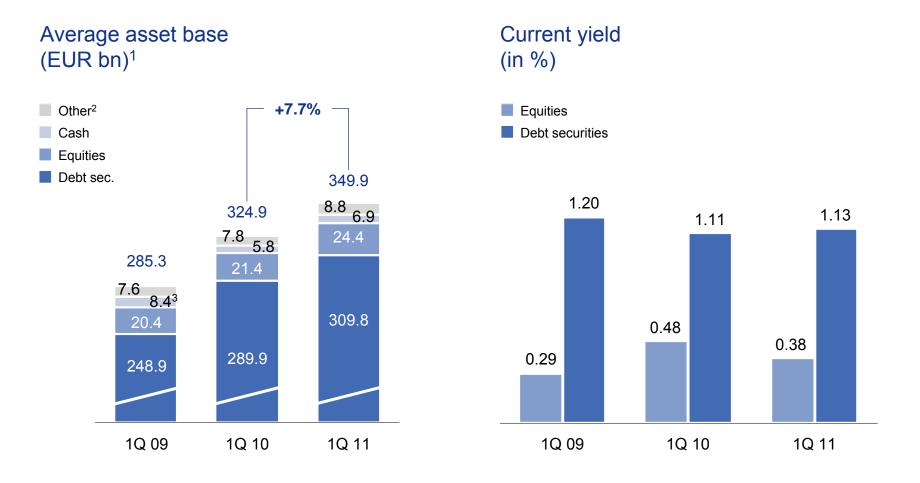


Operating profit at EUR 702mn





Average asset base increases by 7.7 percent



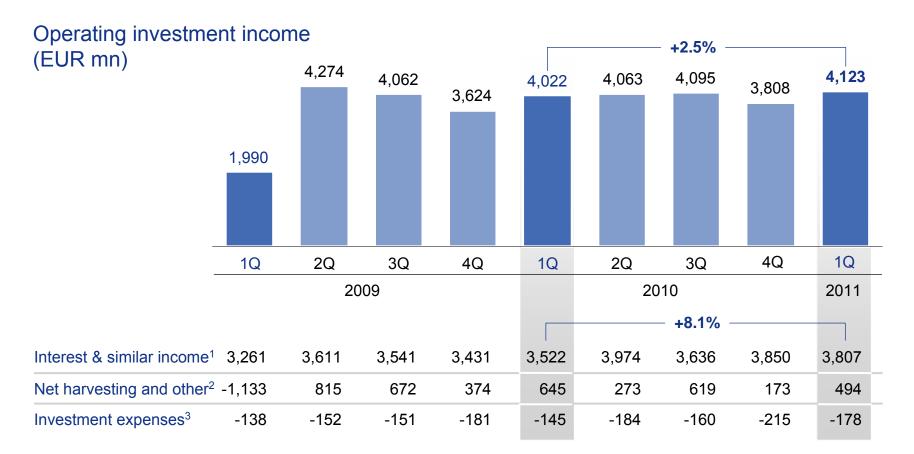
1) Asset base excludes unit linked, FVO and trading. Operating asset base shown on previous slide includes FVO, trading, unit linked (excludes derivatives MVLO)

2) Real estate investments and funds held by others under reinsurance contracts assumed

3) Cash restated due to cash pool merger in France (1Q 09: EUR 3.0bn)



High level of operating investment income



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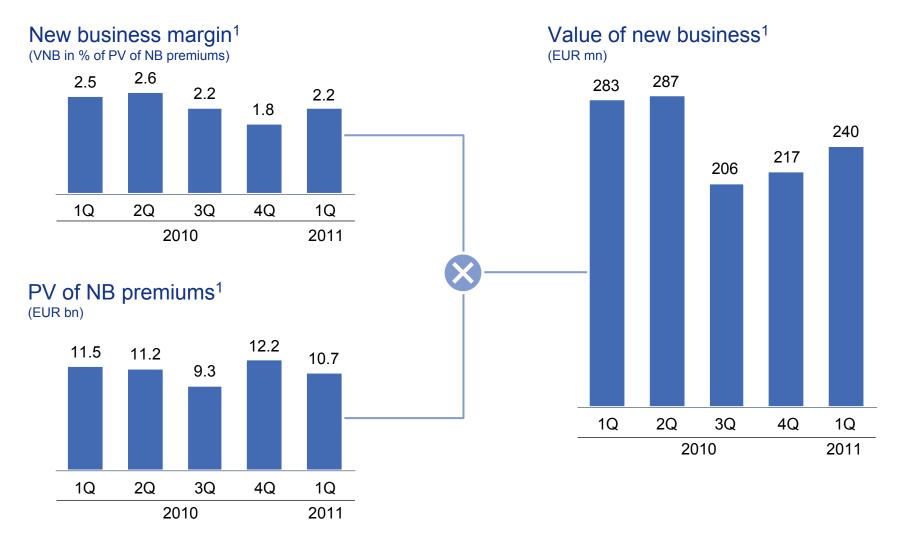
1) Net of interest expenses

2) Comprises realized gains/ losses, impairments (net), fair value option, trading and F/X gains and losses

3) Comprises management expenses and expenses for real estate



Profitable new business



1) After non-controlling interests, including holding expenses and internal reinsurance. VNB and NBM include illiquidity premium, EIOPA yield curve extrapolation and updated cost of capital charge for all periods. All values using F/X rates as of valuation date





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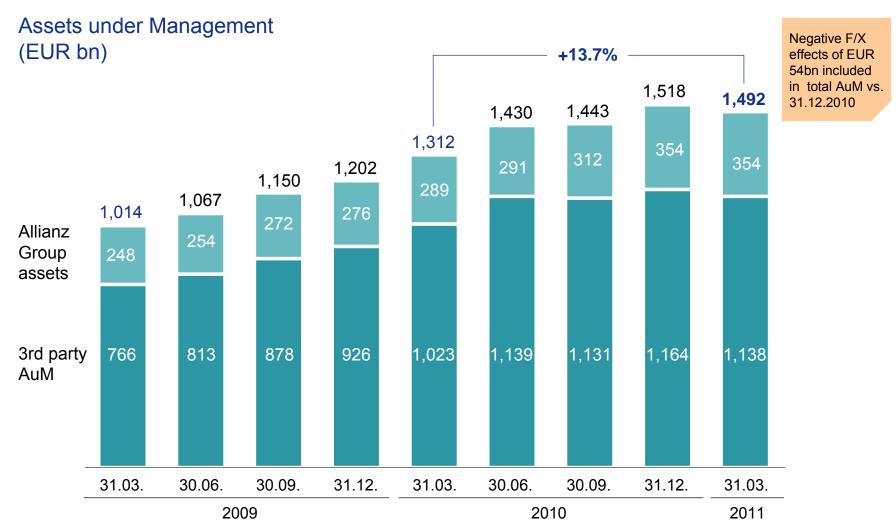


Strong contribution to Group performance

- Total Assets under Management at EUR 1,492bn
- 3rd party net inflows of EUR 14bn
- Operating profit up by 13.3 percent in line with asset growth
- Cost-income ratio at 58.5 percent



Total AuM up by 13.7 percent





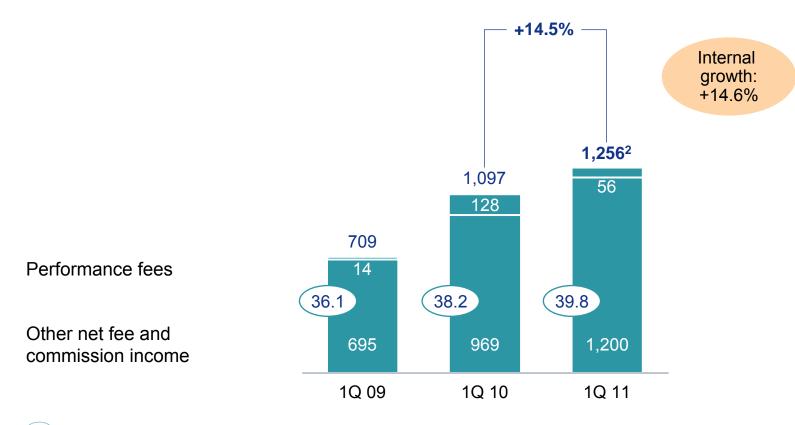
3rd party net inflows¹ of EUR 14bn

3rd party net flow development (EUR bn)





Net fee and commission income up 14.5 percent (EUR mn)



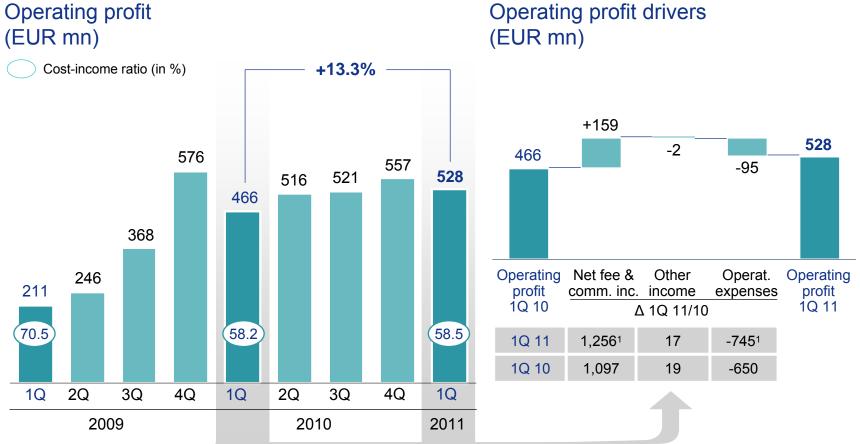
3rd party AuM driven margin¹ (in bps)

1) Excluding performance fees, 12-month rolling

2) Net fee and commission income includes F/X effect of EUR +12mn



Operating profit up 13.3 percent

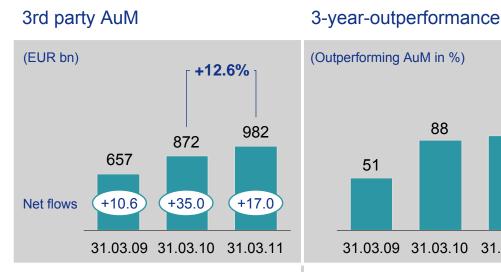


1) Net fee and commission income includes F/X effect of EUR +12mn; operating expenses include F/X effect of EUR -7mn



Exceptional performance of fixed income

Fixed income



- Internal growth of 3rd party AuM vs. March 2010 of 17%
- Compared to March 2010, 3rd party AuM are burdened by EUR -35bn negative F/X effect
- Market return vs. March 2010 amounts to EUR +52bn
- Strong institutional and retail net inflows

Outstanding investment performance since 2Q 2009

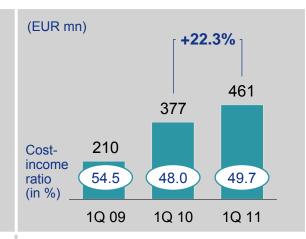
31.03.09 31.03.10 31.03.11

88

51

92

Operating profit

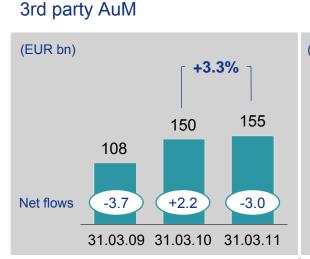


- Increase in average 3rd party AuM by 20% vs. 1Q 2010 drives AuM related fee income up
- Performance fees of EUR 33mn in 1Q 2011 still on a remarkable level, but EUR -52mn below 1Q 2010



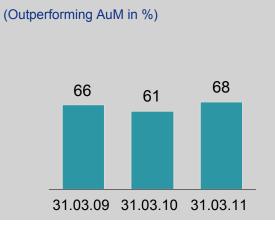
Cost-income ratio for equity improves to 73.5 percent

Equity



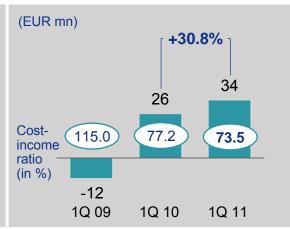
- Internal growth of 3rd party equity AuM vs. March 2010 amounts to 7% considering negative F/X effect of EUR -3bn
- Investors sentiment leads to equity net outflows of EUR -2.8bn in March 2011

3-year-outperformance



- Strongly improved investment performance of 68% in 1Q 2011 compared to 63% in 4Q 2010
- Outperformance in 1Q 2011 on a very competitive level and only slightly below target level

Operating profit



- Increase in average 3rd party AuM by 12% drives AuM related fees up vs. 1Q 2010
- Further improved CIR to 73.5% in 1Q 2011



Group financial results 1Q 2011

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Total revenues on a high level at EUR 29.9bn

 Operating profit at EUR 1.7bn, despite severe NatCat losses

- Net income at EUR 915mn, due to lower non-operating result and temporarily higher tax rate
- Capital position continues to be strong

Outlook¹: on track





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Result by segments overview (EUR mn)

	Р	/C	L/	Ή	A	Μ	С	0	Conso	lidation	То	tal
	1Q 10	1Q 11	1Q 10	1Q 11								
Total revenues (EUR bn)	14.0	14.3	15.4	14.3	1.1	1.3	0.1	0.2	0.0	-0.2	30.6	29.9
Operating profit	712	663	835	702	466	528	-251	-223	-30	-10	1,732	1,660
Non-operating items	149	173	-35	-4	-207	-99	266	-261	86	17	259	-174
Income b/ tax	861	836	800	698	259	429	15	-484	56	7	1,991	1,486
Income taxes	-270	-279	-224	-216	-116	-120	209	32	13	12	-388	-571
Net income from continuing operations	591	557	576	482	143	309	224	-452	69	19	1,603	915
Net income from discontinued operations	0	0	0	0	0	0	0	0	0	0	0	0
Net income	591	557	576	482	143	309	224	-452	69	19	1,603	915
Net income attributable to:												
Non-controlling interests	31	38	21	21	-6	3	-8	-4	0	0	38	58
Shareholders	560	519	555	461	149	306	232	-448	69	19	1,565	857



Group: key figures (EUR mn)

	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	Delta 1Q 11/10
Total revenues (EUR bn)	27.7	22.2	22.0	25.5	30.6	25.4	24.5	26.0	29.9	-0.7
Operating profit	1,313	1,762	2,009	1,960	1,732	2,302	2,055	2,154	1,660	-72
Non-operating items	-974	548	-92	-1,336	259	-597	-123	-609	-174	-433
Income b/ tax	339	2,310	1,917	624	1,991	1,705	1,932	1,545	1,486	-505
Income taxes	16	-438	-527	409	-388	-548	-664	-364	-571	-183
Net inc. from cont. ops.	355	1,872	1,390	1,033	1,603	1,157	1,268	1,181	915	-688
Net inc. from discont. ops.	-395	0	0	0	0	0	0	0	0	+0
Net income	-40	1,872	1,390	1,033	1,603	1,157	1,268	1,181	915	-688
Net income attributable to:										
Non-controlling interests	0	18	16	14	38	68	4	46	58	+20
Shareholders	-40	1,854	1,374	1,019	1,565	1,089	1,264	1,135	857	-708
Group financial assets ¹ (EUR bn)	400.8	413.7	431.6	438.8	456.4	467.8	471.4	470.3	470.4	+14.0

1) Group own assets including financial assets carried at fair value through income, and cash and cash pool assets net of liabilities from securities lending and derivatives

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P/C: key figures (EUR mn)

	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	Delta 1Q 11/10
Gross premiums written (EUR bn)	13.9	9.5	10.2	8.9	14.0	10.0	10.6	9.4	14.3	+0.3
Operating profit	969	895	1,031	1,169	712	1,147	1,122	1,323	663	-49
Non-operating items	-193	196	43	32	149	-7	113	-239	173	+24
Income b/ tax	776	1,091	1,074	1,201	861	1,140	1,235	1,084	836	-25
Income taxes	-333	-333	-293	-404	-270	-303	-363	-280	-279	-9
Net income	443	758	781	797	591	837	872	804	557	-34
Net income attributable to:										
Non-controlling interests	12	9	17	17	31	51	51	28	38	+7
Shareholders	431	749	764	780	560	786	821	776	519	-41
Combined ratio (in %)	98.7	98.9	96.9	95.3	100.4	96.3	97.1	94.9	101.3	0.9%-р
Segment financial assets ¹ (EUR bn)	89.9	90.3	92.7	92.2	96.5	96.7	96.3	97.3	99.0	+2.5

1) Segment own assets (incl. financial assets carried at fair value through income). Including cash and cash pool assets net of liabilities from securities lending and derivatives. Adjusted for cash pool merger France



L/H: key figures (EUR mn)

	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	Delta 1Q 11/10
Statutory premiums (EUR bn)	13.0	11.8	10.8	15.2	15.4	14.1	12.6	15.1	14.3	-1.1
Operating profit	296	966	939	469	835	824	655	554	702	-133
Non-operating items	-67	21	12	-23	-35	23	-4	-69	-4	+31
Income b/ tax	229	987	951	446	800	847	651	485	698	-102
Income taxes	28	-323	-290	-71	-224	-287	-206	-217	-216	+8
Net income	257	664	661	375	576	560	445	268	482	-94
Net income attributable to:										
Non-controlling interests	5	18	9	16	21	19	9	23	21	+0
Shareholders	252	646	652	359	555	541	436	245	461	-94
Margin on reserves ¹ (in bps)	34	111	104	51	87	83	65	54	69	-18
Segment financial assets ^{2,3} (EUR bn)	293.3	305.1	317.5	324.2	339.1	349.3	352.9	352.8	350.5	+11.4
Unit-linked investments (EUR bn)	49.1	51.9	54.9	57.0	60.1	61.0	61.7	64.8	64.8	+4.7
Operating asset base ^{3,4} (EUR bn)	345.0	359.7	375.4	384.5	402.9	413.7	417.9	421.5	419.1	+16.2

1) Margin on reserves = IFRS operating profit (annualized) divided by average IFRS net reserves

2) Segment own assets (incl. financial assets carried at fair value through income). Including cash and cash pool assets net of liabilities from securities lending and derivatives

3) Adjusted for cash pool merger France

4) Grossed up for insurance liabilities which are netted within the trading book (market value liability option). Including cash and cash pool assets net of liabilities from securities lending and derivatives

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AM: key figures (EUR mn)

	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	Delta 1Q 11/10
Operating revenues	716	780	899	1,294	1,116	1,188	1,256	1,426	1,273	+157
Operating profit	211	246	368	576	466	516	521	557	528	+62
Non-operating items	-50	-47	-148	-254	-207	-128	-60	-60	-99	+108
Income b/ tax	161	199	220	322	259	388	461	497	429	+170
Income taxes	-69	-88	-74	-128	-116	-158	-180	-205	-120	-4
Net income	92	111	146	194	143	230	281	292	309	+166
Net income attributable to:										
Non-controlling interests	1	1	1	2	-6	3	2	1	3	9
Shareholders	91	110	145	192	149	227	279	291	306	+157
Cost-income ratio (in %)	70.5	68.5	59.1	55.5	58.2	56.6	58.5	60.9	58.5	+0.3%-р
3rd party AuM ¹ (EUR bn)	766.0	813.3	877.5	925.7	1,022.7	1,138.5	1,130.9	1,164.0	1,138.5	+115.8



CO: key figures (EUR mn)

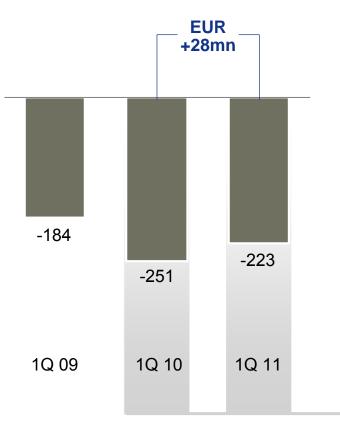
	1Q 2009	2Q 2009	3Q 2009	4Q 2009	1Q 2010	2Q 2010	3Q 2010	4Q 2010	1Q 2011	Delta 1Q 11/10
Total revenues (Banking)	117	124	119	157	128	138	146	175	151	+23
Operating profit										
Holding & Treasury	-170	-210	-252	-217	-226	-138	-237	-262	-221	+5
Banking	-9	-93	-37	-26	-23	-15	-24	-2	2	+25
Alternative Investments	-5	-9	-6	7	-2	-2	-9	-2	-4	-2
Consolidation	0	-1	0	0	0	0	0	0	0	+0
Corporate and Other operating profit	-184	-313	-295	-236	-251	-155	-270	-266	-223	+28
Non-operating items										
Holding & Treasury	-606	396	55	-235	245	-466	-55	-120	-245	-490
Banking	-3	3	-9	-78	6	-32	-8	-96	0	-6
Alternative Investments	-63	-220	-17	-83	-70	-31	-222	-5	-37	+33
Consolidation	1	184	0	0	85	16	19	16	21	-64
Corporate and Other non-operating items	-671	363	29	-396	266	-513	-266	-205	-261	-527
Income b/taxes	-855	50	-266	-632	15	-668	-536	-471	-484	-499
Income taxes	384	286	121	272	209	197	82	287	32	-177
Net inc. from cont. ops.	-471	336	-145	-360	224	-471	-454	-184	-452	-676
Net inc. from discont. ops.	-395	0	0	0	0	0	0	0	0	+0
Net income	-866	336	-145	-360	224	-471	-454	-184	-452	-676
Net income attributable to:										
Non-controlling interests	-18	-18	-3	-21	-8	-5	-58	-6	-4	+4
Shareholders	-848	354	-142	-339	232	-466	-396	-178	-448	-680
Cost-income ratio Banking (in %)	101.7	166.9	120.2	105.0	107.8	103.7	104.1	92.6	88.2	-19.6%-р
RWA ¹ Banking (EUR bn)	8	8	8	9	9	9	9	9	9	+0

1) Risk weighted assets are end of period values. RWA based on Basel II approach from 3Q 08 onwards

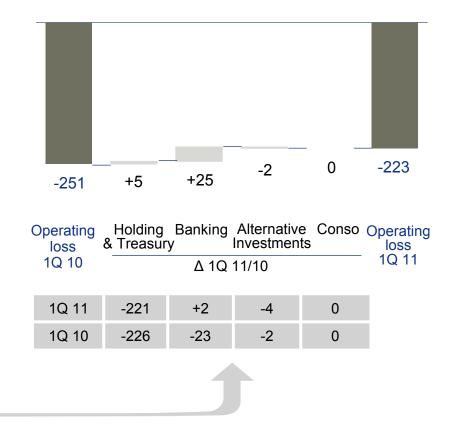
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Corporate and Other (EUR mn)

Operating loss



Operating loss components





Shareholders' equity (EUR mn)

	Paid-in capital	Retained earnings	Foreign currency translation adjustments	Unrealized gains and losses (net)	Shareholders' equity	Non-controlling interests	Total equity
Balance as of 31.12.09, as previously reported	28,635	9,689	-3,615	5,457	40,166	2,121	42,287
Adjustments		-47	-11		-58		-58
Balance as of 31.12.09 (restated)	28,635	9,642	-3,626	5,457	40,108	2,121	42,229
Total comprehensive income		1,607	904	787	3,298	96	3,394
Paid-in capital							
Treasury shares		2			2		2
Transactions between equity holders		17	-10		7	-63	-56
Dividends paid						-30	-30
Balance as of 31.03.10	28,635	11,268	-2,732	6,244	43,415	2,124	45,539
Balance as of 31.12.10	28,685	13,088	-2,339	5,057	44,491	2,071	46,562
Total comprehensive income		900	-776	-1,057	-933	8	-925
Paid-in capital							
Treasury shares		7			7		7
Transactions between equity holders		-5			-5	4	-1
Dividends paid						-28	-28
Balance as of 31.03.11	28,685	13,990	-3,115	4,000	43,560	2,055	45,615

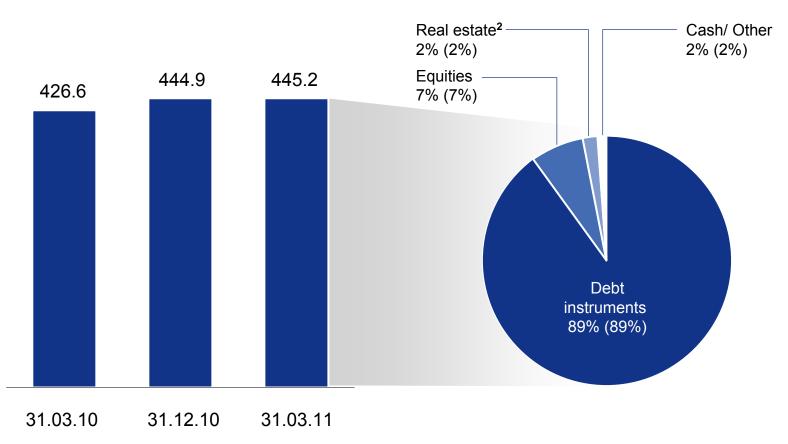


Overview investment portfolio (EUR bn)

Group investments and loans¹

as of 31.03.11 (31.12.10)

Total EUR 445.2bn (EUR 444.9bn)



1) Portfolio discussion is based on consolidated insurance portfolios (P/C, L/H, Corporate and Other)

2) Excluding real estate own use and real estate held for sale





1 Highlights

2 Group

3 P/C

4 L/H

5 Asset Management

- **6** Summary
- 7 Additional information
- 8 Glossary



Glossary (1)

AGCS	Allianz Global Corporate & Specialty
AGI	Allianz Global Investors
АМ	Asset Management
AuM	Assets under Management: The total of all investments, valued at current market value, which the Group has under management with responsibility for maintaining and improving their performance. In addition to the Group's own investments, they include investments managed on behalf of third parties
Вр	Basis point = 0.01%
CEE	Central and Eastern Europe
Combined ratio	Sum of loss ratio and expense ratio, represents the total of acquisition and administrative expenses (net) and claims and insurance benefits incurred (net) divided by premiums earned (net)
Cost-income ratio (CIR)	Represents operating expenses divided by operating revenues
Current yield	Interest and similar income / average asset base at book value (excluding income from financial assets and liabilities carried at fair value); current yield on debt securities adjusted for interest expenses from securities lending; yield on debt securities including cash components
DAC	Deferred acquisition costs: Commissions, underwriting expenses and policy issuance costs, which vary with and are primarily related to the acquisition and renewal of insurance contracts. These acquisition costs are deferred, to the extent that they are recoverable, and are subject to recoverability testing at the end of each accounting period
Fair value	The amount for which an asset could be exchanged between knowledgeable, willing parties in an arm's length transaction
FCD	Financial conglomerates directive: European regulation for the supervision of financial conglomerates and financial groups involved in cross-sectoral business operations



Glossary (2)

Goodwill	Difference between a subsidiary's purchase price and the relevant proportion of its net assets valued at the current value of all assets and liabilities at the time of acquisition
Gross/Net	In insurance terminology the terms "gross" and "net" mean before and after consideration of reinsurance ceded, respectively. In investment terminology the term "net" is used where the relevant expenses (e.g. depreciations and losses on the disposal of assets) have already been deducted
IFRS	International Financial Reporting Standards. Since 2002, the designation of IFRS applies to the overall framework of all standards approved by the International Accounting Standards Board. Standards already approved before will continue to be cited as International Accounting Standards (IAS)
Internal growth	Enhances the understanding of our total revenue performance by excluding the effects of foreign currency translation as well as acquisitions and disposals
L/H	Life and health insurance
Loss ratio	Claims and insurance benefits incurred (net) divided by net premiums earned (net).
NBM	New business margin: Value of new business divided by present value of new business premiums
Non-controlling interests	Represent the proportion of equity of affiliated enterprises not owned by Group companies
OAB	Operating asset base: Operating asset base represents all operating investment assets within L/H segment. This includes investments & loans, financial assets and liabilities carried at fair value as well as unit linked investments. Market value liability option is excluded
OE	Operating entity

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Glossary (3)

Operating profit

We evaluate the results of our Property-Casualty, Life/Health, Asset Management and Corporate and Other segments using a financial performance measure we refer to herein as "operating profit". We define our segment operating profit as income before income taxes and non-controlling interests in earnings, excluding, as applicable for each respective segment, all or some of the following items: Nonoperating income from financial assets and liabilities carried at fair falue through income (net), nonoperating realized gains/losses (net), income from fully consolidated private equity investments (net), interest expenses from external debt, non-operating impairments of investments (net), acquisitionrelated expenses, amortization of intangible assets, non-operating restructuring charges and reclassification of tax benefits. While these excluded items are significant components in understanding and assessing our consolidated financial performance, we believe that the presentation of operating results enhances the understanding and comparability of the performance of our segments by highlighting net income attributable to ongoing segment operations and the underlying profitability of our businesses. For example, we believe that trends in the underlying profitability of our segments can be more clearly identified without the fluctuating effects of the realized gains/losses or impairments of investments, as these are largely dependent on market cycles or issuer specific events over which we have little or no control, and can and do vary, sometimes materially, across periods. Further, the timing of sales that would result in such gains or losses is largely at our discretion. Operating profit is not a substitute for income before income taxes and non-controlling interests in earnings or net income as determined in accordance with International Financial Reporting Standards (or "IFRS"). Our definition of operating profit may differ from similar measures used by other companies, and may change over time.

P/C

VNB

Property and casualty insurance

Value of New Business: The additional value to shareholder created through the activity of writing new business. It is defined as Present value of future profits (PVFP) after acquisition expenses minus the cost of option and guarantees (O&G), minus the cost of residual non-hedgeable risk (CNHR), minus the frictional cost of holding required capital, all determined at issue date

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Disclaimer

These assessments are, as always, subject to the disclaimer provided below.

Cautionary Note Regarding Forward-Looking Statements

The statements contained herein may include statements of future expectations and other forward-looking statements that are based on management's current views and assumptions and involve known and unknown risks and uncertainties that could cause actual results. performance or events to differ materially from those expressed or implied in such statements. In addition to statements which are forwardlooking by reason of context, the words "may", "will", "should", "expects", "plans", "intends", "anticipates", "believes", "estimates", "predicts", "potential", or "continue" and similar expressions identify forward-looking statements. Actual results, performance or events may differ materially from those in such statements due to, without limitation, (i) general economic conditions, including in particular economic conditions in the Allianz Group's core business and core markets, (ii) performance of financial markets, including emerging markets, and including market volatility, liquidity and credit events (iii) the frequency and severity of insured loss events, including from natural catastrophes and including the development of loss expenses, (iv) mortality and morbidity levels and trends, (v) persistency

levels, (vi) the extent of credit defaults, (vii) interest rate levels, (viii) currency exchange rates including the Euro/U.S. Dollar exchange rate, (ix) changing levels of competition, (x) changes in laws and regulations, including monetary convergence and the European Monetary Union, (xi) changes in the policies of central banks and/ or foreign governments, (xii) the impact of acquisitions, including related integration issues, (xiii) reorganization measures, and (xiv) general competitive factors, in each case on a local, regional, national and/ or global basis. Many of these factors may be more likely to occur, or more pronounced, as a result of terrorist activities and their consequences. The company assumes no obligation to update any forward-looking statement.

No duty to update.

The company assumes no obligation to update any information contained herein.