

Allianz Group

Financial information as of 31 March 2020

Reporting by business segments and quarters

(starting from 1Q 2019)

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Note: Where past years' figures have been adjusted as a consequence of changes to accounting regulations or their application, these restatements are considered in the spreadsheets retroactively. Therefore the figures above may differ from the figures originally published.

The quarterly figures regarding the net assets, financial position and results of operations have been prepared in conformity with International Financial Reporting Standards. The presented financial information does not represent financial statements within the meaning of International Accounting Standard (IAS) 1.

Consolidated Balance Sheets

by business segments and quarters

ASSETS	Allianz Group					
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Cash and cash equivalents	17,671	20,385	18,558	21,075	29,003	37.6%
Financial assets carried at fair value through income	8,398	10,511	11,160	13,187	13,182	0.0%
Investments	585,420	605,394	638,666	625,746	602,729	-3.7%
Loans and advances to banks and customers	109,754	109,042	112,396	112,672	115,105	2.2%
Financial assets for unit-linked contracts	122,568	124,483	127,966	132,168	116,038	-12.2%
Reinsurance assets	17,294	16,988	18,018	17,545	18,294	4.3%
Deferred acquisition costs	26,963	25,447	24,343	24,777	27,716	11.9%
Deferred tax assets	950	890	1,061	1,133	1,096	-3.2%
Other assets	45,532	44,446	44,521	44,532	50,993	14.5%
Non-current assets and assets of disposal groups classified as held for sale	2,231	2,469	2,713	3,555	1,510	-57.5%
Intangible assets	13,716	13,691	14,077	14,796	14,718	-0.5%
Total assets	950,497	973,745	1,013,478	1,011,185	990,385	-2.1%

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	13,486	14,786	17,358	18,049	17,570	-2.7%
Liabilities to banks and customers	14,757	15,731	16,034	13,445	17,656	31.3%
Unearned premiums	28,467	27,422	26,116	25,468	30,536	19.9%
Reserves for loss and loss adjustment expenses	74,209	74,159	75,732	77,541	77,076	-0.6%
Reserves for insurance and investment contracts	550,798	567,423	593,256	588,023	580,410	-1.3%
Financial liabilites for unit-linked contracts	122,568	124,483	127,966	132,168	116,038	-12.2%
Deferred tax liabilites	5,048	6,082	7,250	6,538	5,709	-12.7%
Other liabilities	44,820	46,015	47,436	47,904	49,503	3.3%
Liabilities of disposal groups classified as held for sale	1,811	1,760	1,741	2,236	653	-70.8%
Certificated liabilities	10,745	10,692	9,237	9,209	9,454	2.7%
Subordinated liabilities	13,560	13,551	13,335	13,238	13,314	0.6%
Total liabilities	880,270	902,103	935,460	933,820	917,918	-1.7%
Shareholders' equity	67,198	68,379	74,573	74,002	69,397	-6.2%
Non-controlling interests	3,030	3,263	3,444	3,363	3,069	-8.7%
Total equity	70,228	71,642	78,018	77,364	72,467	-6.3%
Total liabilities and equity	950,497	973,745	1,013,478	1,011,185	990,385	-2.1%

Consolidated Balance Sheets

by business segments and quarters

ASSETS	Property-Casualty					
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Cash and cash equivalents	4,461	4,125	4,100	5,334	6,361	19.2 %
Financial assets carried at fair value through income	687	1,394	1,474	1,415	1,392	-1.7%
Investments	104,669	106,168	107,872	107,740	101,697	-5.6%
Loans and advances to banks and customers	11,155	10,709	11,092	11,016	11,117	0.9%
Financial assets for unit-linked contracts	0	0	0	0	0	n.m.
Reinsurance assets	11,739	11,430	12,172	11,739	12,262	4.5%
Deferred acquisition costs	5,329	5,239	5,072	4,936	5,380	9.0%
Deferred tax assets	612	606	704	794	835	5.2%
Other assets	27,352	26,314	26,080	27,296	30,484	11.7%
Non-current assets and assets of disposal groups classified as held for sale	111	97	145	100	62	-38.1%
Intangible assets	3,412	3,438	3,449	4,335	4,193	-3.3%
Total assets	169,526	169,521	172,160	174,706	173,784	-0.5%

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	165	216	340	114	216	90.2%
Liabilities to banks and customers	1,475	1,543	1,547	1,556	1,512	-2.8%
Unearned premiums	23,344	22,220	20,849	20,022	24,829	24.0%
Reserves for loss and loss adjustment expenses	62,268	62,203	63,791	65,414	65,024	-0.6%
Reserves for insurance and investment contracts	14,772	15,113	15,317	15,333	14,684	-4.2%
Financial liabilites for unit-linked contracts	0	0	0	0	0	n.m.
Deferred tax liabilites	2,492	2,574	2,789	2,712	2,520	-7.1%
Other liabilities	19,143	20,406	20,939	22,574	20,079	-11.1%
Liabilities of disposal groups classified as held for sale	35	0	0	10	0	-100.0%
Certificated liabilities	0	0	0	0	0	n.m.
Subordinated liabilities	0	0	0	12	12	0.0%
Total liabilities	123,694	124,275	125,571	127,746	128,876	0.9%
Shareholders' equity						
Non-controlling interests						
Total equity						
Total liabilities and equity						

Consolidated Balance Sheets

by business segments and quarters

ASSETS	Life/Health					
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Cash and cash equivalents	9,132	10,826	9,527	10,165	13,859	36.3%
Financial assets carried at fair value through income	7,287	8,842	9,428	11,661	11,505	-1.3%
Investments	460,347	480,566	513,782	500,885	484,039	-3.4%
Loans and advances to banks and customers	97,278	97,791	100,391	100,466	103,332	2.9%
Financial assets for unit-linked contracts	122,568	124,483	127,966	132,168	116,038	-12.2%
Reinsurance assets	5,647	5,653	5,938	5,898	6,128	3.9%
Deferred acquisition costs	21,634	20,207	19,271	19,841	22,336	12.6%
Deferred tax assets	695	689	831	836	644	-23.0%
Other assets	20,372	20,544	19,388	20,592	22,280	8.2%
Non-current assets and assets of disposal groups classified as held for sale	2,403	2,605	2,694	3,016	863	-71.4%
Intangible assets	2,694	2,679	2,744	2,695	2,682	-0.5%
Total assets	750,058	774,884	811,960	808,223	783,706	-3.0%

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	13,228	14,444	16,895	17,900	17,227	-3.8%
Liabilities to banks and customers	6,414	6,981	7,245	4,616	7,528	63.1%
Unearned premiums	5,145	5,227	5,294	5,472	5,737	4.8%
Reserves for loss and loss adjustment expenses	12,001	12,019	11,996	12,184	12,108	-0.6%
Reserves for insurance and investment contracts	536,228	552,505	578,142	572,904	565,931	-1.2%
Financial liabilites for unit-linked contracts	122,568	124,483	127,966	132,168	116,038	-12.2%
Deferred tax liabilites	4,000	4,909	6,003	5,273	4,570	-13.3%
Other liabilities	15,165	15,387	15,387	15,704	18,168	15.7%
Liabilities of disposal groups classified as held for sale	1,827	1,807	1,789	1,958	327	-83.3%
Certificated liabilities	12	12	12	12	0	-100.0%
Subordinated liabilities	69	69	69	69	69	0.0%
Total liabilities	716,657	737,842	770,798	768,261	747,703	-2.7%
Shareholders' equity						
Non-controlling interests						
Total equity						
Total liabilities and equity						

Consolidated Balance Sheets

by business segments and quarters

ASSETS	Asset Manag	gement				
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Cash and cash equivalents	885	896	969	967	841	-13.1%
Financial assets carried at fair value through income	67	55	62	66	63	-5.8%
Investments	71	71	78	79	77	-3.0%
Loans and advances to banks and customers	279	260	267	270	58	-78.4%
Financial assets for unit-linked contracts	0	0	0	0	0	n.m.
Reinsurance assets	0	0	0	0	0	n.m.
Deferred acquisition costs	0	0	0	0	0	n.m.
Deferred tax assets	168	166	183	166	178	7.2%
Other assets	3,914	4,195	4,592	4,582	4,512	-1.5%
Non-current assets and assets of disposal groups classified as held for sale	0	0	0	0	0	n.m.
Intangible assets	7,599	7,563	7,719	7,607	7,686	1.0%
Total assets	12,983	13,207	13,869	13,739	13,414	-2.4%

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	0	0	0	0	0	-95.6%
Liabilities to banks and customers	174	174	43	43	43	0.0%
Unearned premiums	0	0	0	0	0	n.m.
Reserves for loss and loss adjustment expenses	0	0	0	0	0	n.m.
Reserves for insurance and investment contracts	0	0	0	0	0	n.m.
Financial liabilites for unit-linked contracts	0	0	0	0	0	n.m.
Deferred tax liabilites	57	52	18	24	17	-26.5%
Other liabilities	3,652	3,936	4,472	4,408	3,805	-13.7%
Liabilities of disposal groups classified as held for sale	0	0	0	0	0	n.m.
Certificated liabilities	0	0	0	0	0	n.m.
Subordinated liabilities	0	0	0	0	0	n.m.
Total liabilities	3,882	4,161	4,532	4,475	3,865	-13.6%
Shareholders' equity						
Non-controlling interests						
Total equity						
Total liabilities and equity						

Consolidated Balance Sheets

by business segments and quarters

ASSETS	Corporate ar	nd Other				
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Cash and cash equivalents	3,427	4,808	4,185	4,773	8,188	71.5%
Financial assets carried at fair value through income	647	657	636	517	570	10.2%
Investments	108,515	107,449	105,909	106,426	105,828	-0.6%
Loans and advances to banks and customers	5,362	5,007	5,447	5,739	5,479	-4.5%
Financial assets for unit-linked contracts	0	0	0	0	0	n.m.
Reinsurance assets	0	0	0	0	0	n.m.
Deferred acquisition costs	0	0	0	0	0	n.m.
Deferred tax assets	1,212	1,140	1,225	1,092	1,159	6.1%
Other assets	6,663	7,073	7,504	7,668	6,843	-10.8%
Non-current assets and assets of disposal groups classified as held for sale	0	0	1	566	585	3.3%
Intangible assets	11	11	165	159	156	-1.5%
Total assets	125,837	126,145	125,073	126,940	128,807	1.5%

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	388	570	587	523	482	-8.0%
Liabilities to banks and customers	8,206	8,601	8,833	8,827	10,275	16.4%
Unearned premiums	0	0	0	0	0	n.m.
Reserves for loss and loss adjustment expenses	0	0	0	0	0	n.m.
Reserves for insurance and investment contracts	-70	-64	-72	-82	-74	-9.8%
Financial liabilites for unit-linked contracts	0	0	0	0	0	n.m.
Deferred tax liabilites	237	258	323	284	321	13.2%
Other liabilities	27,283	27,815	27,355	27,960	27,846	-0.4%
Liabilities of disposal groups classified as held for sale	0	0	0	319	327	2.5%
Certificated liabilities	13,477	13,824	12,365	12,336	12,582	2.0%
Subordinated liabilities	13,511	13,502	13,286	13,177	13,253	0.6%
Total liabilities	63,032	64,506	62,676	63,344	65,011	2.6%
Shareholders' equity	_					
Non-controlling interests						
Total equity						
Total liabilities and equity						



Consolidated Balance Sheets

by business segments and quarters

ASSETS	Consolidation						
EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19	
Cash and cash equivalents	-233	-271	-223	-165	-246	49.2%	
Financial assets carried at fair value through income	-291	-438	-440	-473	-347	-26.6%	
Investments	-88,183	-88,860	-88,975	-89,383	-88,912	-0.5%	
Loans and advances to banks and customers	-4,320	-4,725	-4,801	-4,820	-4,881	1.3%	
Financial assets for unit-linked contracts	0	0	0	0	0	n.m.	
Reinsurance assets	-92	-96	-92	-92	-96	4.1%	
Deferred acquisition costs	0	0	0	0	0	n.m.	
Deferred tax assets	-1,738	-1,711	-1,883	-1,755	-1,719	-2.1%	
Other assets	-12,768	-13,680	-13,042	-15,607	-13,125	-15.9%	
Non-current assets and assets of disposal groups classified as held for sale	-283	-233	-128	-127	0	-100.0%	
Intangible assets	0	0	0	0	0	n.m.	
Total assets	-107,908	-110,013	-109,584	-112,423	-109,326	-2.8%	

EUR mn	31.03.2019	30.06.2019	30.09.2019	31.12.2019	31.03.2020	∆ 20/19
Financial liabilites carried at fair value through income	-294	-444	-464	-487	-355	-27.1%
Liabilities to banks and customers	-1,512	-1,568	-1,633	-1,597	-1,702	6.6%
Unearned premiums	-23	-25	-27	-26	-30	15.4%
Reserves for loss and loss adjustment expenses	-60	-62	-56	-56	-56	-0.1%
Reserves for insurance and investment contracts	-132	-131	-131	-131	-131	-0.2%
Financial liabilites for unit-linked contracts	0	0	0	0	0	n.m.
Deferred tax liabilites	-1,738	-1,711	-1,883	-1,755	-1,719	-2.1%
Other liabilities	-20,423	-21,529	-20,717	-22,742	-20,395	-10.3%
Liabilities of disposal groups classified as held for sale	-51	-47	-48	-51	0	-100.0%
Certificated liabilities	-2,745	-3,144	-3,139	-3,139	-3,127	-0.4%
Subordinated liabilities	-20	-20	-20	-20	-20	0.0%
Total liabilities	-26,996	-28,681	-28,117	-30,006	-27,536	-8.2%
Shareholders' equity						
Non-controlling interests						
Total equity						
Total liabilities and equity						



Asset allocation

by business segments

	Property-	Casualty	Life/H	lealth	Asset Mar	agement	Corporate	and Other	Consol	idation	Allianz	Group
EUR bn	31.12.2019	31.03.2020	31.12.2019	31.03.2020	31.12.2019	31.03.2020	31.12.2019	31.03.2020	31.12.2019	31.03.2020	31.12.2019	31.03.2020
Cash and cash pool assets net of cash collaterals ¹	6.7	9.7	10.6	10.8	1.8	1.7	-3.1	0.4	0.0	-0.2	16.0	22.4
Equities ²	10.5	7.4	63.5	53.5	0.1	0.1	4.2	3.9	0.0	0.0	78.3	64.9
Equities available-for-sale	8.9	5.9	52.7	42.0	0.0	0.0	3.2	2.9	0.0	0.0	64.8	50.8
Equities associates/joint ventures	1.5	1.6	10.9	11.5	0.1	0.1	1.0	1.0	0.0	0.0	13.5	14.2
Debt securities	77.2	74.1	424.0	417.0	0.0	0.0	29.7	30.0	0.0	0.0	531.0	521.2
Loans and advances	11.0	11.1	100.5	103.3	0.3	0.1	5.7	5.5	-4.8	-4.9	112.7	115.1
Other	9.9	10.1	13.3	13.4	0.0	0.0	0.3	0.3	-7.0	-7.2	16.5	16.6
Real estate held for investment	3.0	2.9	9.8	9.8	0.0	0.0	0.3	0.3	0.0	0.0	13.0	13.1
Fixed assets of alternative investments	0.5	0.5	2.2	2.2	0.0	0.0	0.0	0.0	0.0	0.0	2.7	2.7
Funds held by others under reinsurance contracts assumed	6.4	6.6	1.4	1.3	0.0	0.0	0.0	0.0	-7.0	-7.2	0.8	0.8
Investment portfolio	115.3	112.4	611.9	598.1	2.2	1.9	36.9	40.2	-11.8	-12.3	754.4	740.3
Financial assets and liabilities designated at fair value ³	0.9	0.9	4.4	3.9	0.1	0.1	0.3	0.3	0.0	0.0	5.6	5.1
Financial assets and liabilities held for trading ³	0.4	0.3	-10.6	-9.6	0.0	0.0	-0.3	-0.2	0.0	0.0	-10.5	-9.5
Group/segment financial assets	116.6	113.6	605.7	592.4	2.3	1.9	36.9	40.2	-11.8	-12.3	749.5	735.9
Investment portfolio	115.3	112.4	611.9	598.1	2.2	1.9	36.9	40.2	-11.8	-12.3	754.4	740.3
Affiliates	10.2	10.1	0.0	0.1	0.0	0.0	72.2	71.5	-82.4	-81.8	0.0	0.0
Investment portfolio including affiliates	125.4	122.5	612.0	598.2	2.2	1.9	109.1	111.7	-94.2	-94.0	754.4	740.3

1) Net of liabilities from securities lending and including liabilities from cash pooling.

2) Excluding affiliates.

3) Net of liabilities.



Allianz Group overview

by quarters

EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Total revenues ¹	40,273	33,206	33,411	35,479	142,369	42,552	5.7%
Premiums earned (net)	19,259	18,246	18,747	19,662	75,914	19,642	2.0%
Operating investment result							
Interest and similar income	5,311	5,889	5,569	5,665	22,433	5,513	3.8%
Operating income from financial assets and liabilities carried at fair value through income (net)	-195	-160	-471	-890	-1,717	-2,199	n.m.
Operating realized gains/losses (net)	1,191	999	1,554	2,428	6,172	1,771	48.7%
Interest expenses, excluding interest expenses from external debt	-69	-60	-92	-75	-297	-66	-4.7%
Operating impairments of investments (net)	-193	-365	-483	-203	-1,243	-3,272	n.m.
Investment expenses	-341	-341	-409	-403	-1,494	-412	20.8%
Subtotal	5,704	5,961	5,668	6,522	23,854	1,336	-76.6%
Fee and commission income	2,848	3,043	3,076	3,329	12,296	3,050	7.1%
Other income	3	3	0	152	158	161	n.m.
Claims and insurance benefits incurred (net)	-13,523	-13,264	-13,512	-15,552	-55,851	-14,583	7.8%
Operating change in reserves for insurance and investment contracts (net)	-3,988	-3,435	-3,460	-2,845	-13,728	628	n.m.
Loan loss provisions	-1	0	0	0	-2	0	-69.0%
Acquisition and administrative expenses (net), excluding acquisition-related expenses	-6,222	-6,237	-6,456	-7,309	-26,223	-6,821	9.6%
Fee and commission expenses	-1,110	-1,148	-1,072	-1,179	-4,509	-1,102	-0.7%
Operating amortization of intangible assets	-5	-5	-5	-6	-21	-5	2.1%
Operating restructuring and integration expenses	0	-1	-3	-24	-28	-1	n.m.
Other expenses	-3	-3	0	0	-6	0	-98.8%
Operating profit	2,962	3,159	2,984	2,751	11,855	2,304	-22.2%
Non-operating investment result							
Non-operating income from financial assets and liabilities carried at fair value through income (net)	-2	7	-58	160	107	-6	208.0%
Non-operating realized gains/losses (net)	110	203	309	482	1,104	448	n.m.
Non-operating impairments of investments (net)	-65	-80	-185	-251	-581	-509	n.m.
Subtotal	43	130	67	390	630	-67	n.m.
Non-operating change in reserves for insurance and investment contracts (net)	-5	-29	0	36	2	22	n.m.
Interest expenses from external debt	-215	-214	-203	-181	-813	-180	-16.2%
Acquisition-related expenses	0	0	0	-24	-24	0	-88.6%
Non-operating amortization of intangible assets	-43	-52	-38	-42	-176	-46	6.9%
Non-operating restructuring and integration expenses	-15	-61	-67	-255	-398	-141	n.m.
Non-operating items	-235	-226	-242	-75	-778	-412	75.0%
Income before income taxes	2,727	2,933	2,742	2,676	11,077	1,892	-30.6%
Income taxes	-676	-668	-710	-722	-2,776	-409	-39.5%
Net income	2,051	2,265	2,032	1,954	8,302	1,483	-27.7%
Net income attributable to:							
Non-controlling interests	82	125	84	96	387	84	2.4%
Shareholders	1,969	2,140	1,947	1,858	7,914	1,400	-28.9%

1) Total revenues comprise gross premiums written and fee and commission income in Property-Casualty, statutory premiums in Life/Health, operating revenues in Asset Management and total revenues in Corporate and Other (Banking).

Property-Casualty overview

by quarters

EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Total revenues ¹	19,490	13,426	13,185	13,055	59,156	20,315	4.2%
Gross premiums written	18,997	12,927	12,728	12,557	57,210	19,849	4.5%
Ceded premiums written	-1,770	-1,091	-1,279	-916	-5,056	-1,904	7.6%
Change in unearned premiums (net)	-4,763	879	1,601	1,456	-826	-4,635	-2.7%
Premiums earned (net)	12,464	12,715	13,051	13,098	51,328	13,310	6.8%
Interest and similar income	825	898	858	884	3,464	818	-0.9%
Operating income from financial assets and liabilities carried at fair value through income (net)	3	-23	-9	-28	-57	-76	n.m.
Operating realized gains/losses (net)	43	74	50	37	204	18	-58.4%
Fee and commission income	492	499	456	498	1,946	466	-5.3%
Other income	1	0	0	151	153	152	n.m.
Operating revenues	13,829	14,164	14,406	14,639	57,038	14,688	6.2%
Claims and insurance benefits incurred (net)	-8,212	-8,516	-8,797	-9,375	-34,900	-9,375	14.2%
Change in reserves for insurance and investment contracts (net)	-106	-159	-108	-92	-465	57	n.m.
Interest expenses	-33	-24	-57	-36	-150	-33	1.7%
Operating impairments of investments (net)	-9	-9	-18	-6	-42	-110	n.m.
Investment expenses	-98	-94	-118	-116	-426	-107	8.6%
Acquisition and administrative expenses (net)	-3,468	-3,471	-3,513	-3,667	-14,119	-3,638	4.9%
Fee and commission expenses	-447	-507	-449	-485	-1,888	-449	0.5%
Other expenses	-2	0	0	0	-2	0	n.m.
Operating expenses	-12,375	-12,780	-13,060	-13,778	-51,993	-13,656	10.4%
Operating profit	1,455	1,383	1,347	861	5,045	1,032	-29. 1%
Non-operating income from financial assets and liabilities carried at fair value through income (net)	-56	0	-55	96	-15	55	n.m.
Non-operating realized gains/losses (net)	100	127	270	382	878	-146	n.m.
Non-operating impairments of investments (net)	-50	-60	-163	-72	-345	-393	n.m.
Amortization of intangible assets	-21	-35	-19	-22	-98	-26	23.9%
Restructuring and integration expenses	-5	-36	-35	-166	-241	-40	n.m.
Non-operating items	-33	-5	-2	218	179	-551	n.m.
Income before income taxes	1,422	1,379	1,345	1,079	5,224	481	-66. 1%
Income taxes	-368	-353	-341	-179	-1,241	-309	<mark>-16.</mark> 1%
Net income	1,054	1,025	1,004	900	3,983	173	-83.6%
Net income attributable to:							
Non-controlling interests	19	19	16	19	73	23	22.9%
Shareholders	1,035	1,006	988	881	3,910	150	-85.6%
Loss ratio (in %)	65.9	67.0	67.4	71.6	68.0	70.4	4.6 -р
thereof: Run-off ratio (in %)	3.2	2.7	2.5	0.0	2.1	2.7	-0.5 -р
thereof: NatCat ratio (in %)	1.1	1.9	1.2	1.7	1.5	3.6	2.5 -р
Expense ratio (in %)	27.8	27.3	26.9	28.0	27.5	27.3	-0.5 -р
Combined ratio (in %)	93.7	94.3	94.3	99.6	95.5	97.8	4.1 -р

1) Total revenues comprise gross premiums written and fee and commission income.

Property-Casualty by region - 1Q

	Te	otal revenues ¹		Premiums e	arned (net)	Operating p	rofit (loss)	Combined	ratio	Loss ra	tio	Expense	ratio
			Internal										
			growth ²										
	1Q 19	1Q 20	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20
	EUR mn	EUR mn	%	EUR mn	EUR mn	EUR mn	EUR mn	%	%	%	%	%	%
Germany	4,731	4,762	0.7	2,181	2,242	271	291	92.8	96.7	67.9	72.1	24.9	24.0
Switzerland	1,091	1,164	0.6	432	471	61	62	90.2	91.6	66.6	68.4	23.6	23.3
Central & Eastern Europe	998	1,015	2.5	715	731	89	99	90.7	88.8	60.6	60.5	30.1	28.3
German Speaking Countries and													
Central & Eastern Europe	6,820	6,941	0.9	3,328	3,443	420	453	92.0	94.3	66.1	69.1	25.9	25.3
Italy	979	898	-4.4	930	927	253	200	77.3	83.2	50.3	53.4	27.0	29.
France	1,529	1,528	0.0	1,051	1,064	109	99	95.2	95.3	67.4	68.9	27.7	26.4
Benelux	475	489	3.1	298	307	9	15	101.1	98.3	71.9	69.6	29.2	28.
Turkey	277	304	21.1	189	215	24	32	109.2	103.1	87.4	84.2	21.9	18.9
Greece	23	23	-1.9	17	16	2	4	90.1	78.0	54.2	42.4	35.9	35.3
Asia Pacific	262	354	22.5	159	219	27	23	98.2	99.8	61.9	64.9	36.2	34.9
Western & Southern Europe and													
Asia Pacific	3,544	3,596	2.5	2,645	2,748	424	373	90.7	92.4	62.9	64.5	27.8	27.9
Spain	766	736	-3.9	397	560	22	44	97.7	93.8	79.2	72.5	18.5	21.3
Portugal	176	197	11.6	97	106	5	7	95.2	93.9	73.7	70.5	21.5	23.3
Latin America	453	436	12.4	343	312	40	59	100.9	100.6	69.8	70.9	31.1	29.
Allianz Partners	2,128	2,173	1.6	1,111	1,180	59	33	97.3	99.2	62.3	63.9	35.0	35.4
Allianz Direct	376	323	-14.0	296	287	-1	12	103.2	98.3	85.4	77.8	17.8	20.
Iberia & Latin America and Allianz Partners	3,899	3,865	0.7	2,245	2,444	124	154	98.6	97.8	70.0	68.7	28.6	29.3
AGCS	2,875	3,016	4.2	1,286	1,319	106	-141	99.7	117.5	68.1	88.4	31.6	29.3
Reinsurance PC	2,704	2,672	-2.0	1,375	1,380	164	59	90.4	97.9	62.5	68.5	27.8	29.4
United Kingdom	593	1,218	4.1	323	718	44	19	94.8	101.4	64.3	78.7	30.5	22.0
Euler Hermes	816	759	-7.5	430	409	116	70	81.5	87.5	51.3	56.8	30.2	30.3
Ireland	156	173	11.1	64	65	2	6	103.8	97.5	75.6	68.3	28.2	29.3
Africa	99	96	1.5	53	45	-2	-1	107.8	110.4	65.5	70.7	42.3	39.1
Middle East	77	83	2.3	49	61	6	9	92.3	90.7	68.0	60.7	24.3	29.9
Global Insurance Lines & Anglo Markets,													
Middle East and Africa	7,320	8,017	0.7	3,579	3,997	437	21	93.6	104.0	63.7	75.6	29.9	28.4
Australia	688	652	-0.2	668	678	49	33	98.4	100.5	74.3	77.0	24.1	23.
Consolidation ³	-2,782	-2,756	n.m.	0	0	0	-1		-		-	-	
Total	19,490	20,315	1.8	12,464	13,310	1,455	1,032	93.7	97.8	65.9	70.4	27.8	27.3

1) Total revenues comprise gross premiums written and fee and commission income.

2) This reflects the growth of total revenues on an internal basis, adjusted for foreign currency translation and (de-)consolidation effects.

3) Represents elimination of transactions between Allianz Group entities in different geographic regions.



Life/Health overview

by quarters

Statusory premiums 19,285 18,114 18,469 20,330 78,442 20,333 6,8%, Chargin unvariend premiums (net) 147 1161 119 125 4322 72,820 77,8%, Statusory premiums (net) 1487 1161 119 125 4322 70,660 5,8%, Deposits from insurance and investment contracts 11,814 12,281 12,401 13,880 55,440 12,874 4,657 4,875 4,877 4,875 Deposits from insurance and investment contracts 6,787 5,339 5,696 6,564 2,656 6,584 4,653 4,772 11,864 4,657 4,977 2,096 nm. Operating routing the instant contracts (net) 1,443 9,493 1,514 2,402 5,997 1,124 449,5 4,775 16,297 1,227 1,572 11,507 11,509 1,222 4,5164 1,103,4 1,227 1,317 1,270 1,227 1,314 7,61 1,715 1,208 2,085 3,408	EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Charge invesmed permutan (not) 147 141 199 142 532 332 77.9% Statioty permutans forth investment contracts 11,96 17,79 11,960 50,966 50,964 24,966 30,917 12,994 12,060 50,966 50,964 24,965 53,203 4,995 12,994 14,967 43,969 43,719 12,994 14,977 20,964 64,965 63,323 4,995 14,985 44,955 44,955 44,995 64,964 44,995 64,997 1,944 49,995 64,865 63,222 41,914 11,913 918 1,514 2,402 5,997 1,744 49,995 64,893 64,872 4,995 64,893 1,922 44,444 11,932 94,914 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,912 11,913 11,912 11,912 11,913 11,912 11,914 11,912 11,913 11,914	Statutory premiums	19,285	18,114	18,496	20,530	76,426	20,533	6.5%
Statusory prentums (ne) 119.96 117.759 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751 117.751<	Ceded premiums written	-152		-200	-181	-727	-220	45.2%
pppolsition insurance and investment contracts 12,191 11,228 12,228	Change in unearned premiums (net)	-147	-161	-199	-125	-632	-262	77.5%
Pre-intitions earned (net) 6,795 5,590 5,596 6,554 24,886 6,332 -4,855 Intersort and similar income 4,445 4,833 4,653 4,772 18,646 4,657 4,855 Operating income from financial assets and liabilities carried at fair value through income (net) 1,163 0,852 4,997 1,744 49,555 1,772 1,863 6,772 1,864 4,857 4,895 Operating revenues 11,163 0,82 409 419 416 1,833 389 0,774 Other income 11 3 0 0 5 9 n.m. Operating revenues 11,2572 11,857 4,715 6,179 20,956 5,208 1,22% Claims and insurance band insurance and investment contracts (net) -3,801 -3,326 -466 197 1,201 3,816 1,92 -404 1,22% Claims and insurance band investment contracts (net) -3,81 1,83 -56 -6 1,97 1,203 3,981 -1,231		18,986	17,759	18,097	20,224	75,066	20,051	5.6%
Interest expenses 44.45 4.833 4.653 4.712 18,648 4.657 4.897 Operating income from franced asses (nel) 11,165 918 1.514 2.400 5.997 1.744 4.835 369 0.778 Operating incomes 10 302 400 416 1.835 369 0.778 Operating incomes 1 3 0	Deposits from insurance and investment contracts	-12,191	-12,228	-12,401	-13,660	-50,480	-13,719	12.5%
Operating income from from from from from from from from	Premiums earned (net)	6,795	5,530	5,696	6,564	24,586	6,332	-6.8%
Operating realized gains/losses (net) 1.163 1163 1161 2.402 5.997 1.744 4.99% Fee and commission income 382 408 419 416 1.825 388 -0.7% Operating revenues 1 3 0 0 5 9 n.m. Claims and insurance and investment contracts (net) -5,311 4.775 -6,775 -20,956 5,208 1.122/ Operating inpairments of insurance and investment contracts (net) -3,901 -3,350 -2,783 -13,291 580 n.m. Interest expenses -2,831 -4,3207 -3,360 -2,783 -13,291 580 n.m. Interest expenses -3637 -3,360 -2,785 -13,291 -3,861 n.m. Interest expenses -1437 -1,379 -1,508 -2,085 6,449 -1,801 22,0% Operating montunation of intargible assets -5 -5 -6 -21 -5 -6 -21 -5 -6 -21 -2	Interest and similar income	4,445	4,839	4,653	4,712	18,648	4,657	4.8%
Fee and commission income 332 449 416 1.635 339 0.7% Operating revenues 1 3 0 0 5 9 n.7% Operating revenues 12,572 11,572 11,800 13,222 49,164 11,023 12,252 Claims and insurance and investment contracts (net) -3,901 -3,207 -4,300 -2,763 -1,324 580 n.m. Interest segmess -366 -300 -3.55 -121 -26 1,5% Operating (migmiments of investments (net) -183 -336 -466 -177 -1,201 -3,161 n.m. Investment expenses -337 -340 -434 -461 -1,592 -404 13,2% Operating motinication expenses (net) -1497 -1373 -1,168 -2,265 -6,49 -1,21 -3,24 -6 -2,1% Operating restructuring and integration expenses -1 -1 -3 0 0 -4 0 -0.7% Operati	Operating income from financial assets and liabilities carried at fair value through income (net)	-224	-127	-483	-872	-1,707	-2,096	n.m.
Other income 1 3 0 0 5 9 n.m. Operating revenues 12,572 11,572 11,800 13,222 43,164 11,024 12,2% Claims and insurance benefits incurred (net) -5,311 -4,751 -4,175 -6,179 20,056 -5,200 -1,9% Operating insurance benefits incurred (net) -3,901 -3,267 -3,360 -2,753 -13,291 -2,66 -3,0 -3,356 -121 -2,6 1,3% Operating impairments of investments (net) -1433 -356 -465 -197 -1,201 -3,161 n.m. Investment expresses -337 -340 -434 -461 -1,592 -404 13.2% Acquisition and administrative expresses -1447 -1.379 -1,508 -2,065 -6,421 -5 2.3% -2,1% -2,1% -2,1% -2,1% -2,1% -2,1% -1,1,201 -4,0 -2,7,0% -2,1% -2,1% -2,1% -1,1,0% -2,1% -2,1% -1,1,0% <td>Operating realized gains/losses (net)</td> <td>1,163</td> <td>918</td> <td>1,514</td> <td>2,402</td> <td>5,997</td> <td>1,744</td> <td>49.9%</td>	Operating realized gains/losses (net)	1,163	918	1,514	2,402	5,997	1,744	49.9%
Operating revenues 12,572 11,572 11,800 13,222 40,164 11,034 12,2% Claims and insurance benefits incurred (net) -5,311 -4,751 -4,751 -6,779 -20,556 -5,800 -1,9% Operating changes in reserves for insurance and investment contracts (net) -3,901 -3,267 -3,300 -35 -121 -26 19,8% Operating changes in reserves for insurance and investment contracts (net) -183 -366 -465 -197 -1,201 -3,161 n.m. Investment expenses -357 -340 -444 -4183 -266 -394 -19.8% -20,865 -6,494 -1001 20.3% Fee and commission expenses -147 -2.076 -1.588 -2,496 -2.9% -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.96 -0.97 -0.97 -0.97 -0.96	Fee and commission income	392	409	419	416	1,635	389	-0.7%
Claims and insurance benefits incurred (net) 4.5,311 4.7,715 -6,179 20,856 -5,209 -1,9% Operating change in reserves for insurance and investment contracts (net) -3,201 -3,267 -3,300 -2,783 -13,221 580 n.m. Interest expenses -266 -30 -30 -35 -121 -26 1,9% Operating impairments of investments (net) -1433 -356 -465 -197 -1,001 -3,161 n.m. Investment expenses -337 -340 -434 -461 1,32% -404 13,2% Acquisition and administrative expenses (net) -1,497 -1,379 -1,508 -2,065 -6,449 -1,801 20,3% Operating moticitation of intangble assets -5 -5 -5 -6 -21 -5 2,1% Operating moticitation of intangble assets -6 -5 -5 -6 -21 5 2,1% Operating realized gaine/osses (net) -1 -1 -3 0 0 -4 0 <td></td> <td>1</td> <td>3</td> <td>0</td> <td>0</td> <td>5</td> <td>9</td> <td>n.m.</td>		1	3	0	0	5	9	n.m.
Operating change in reserves for insurance and investment contracts (net) -3.901 -3.267 -3.360 -2.763 -13.291 500 n.m. Interest expenses -26 -30 -30 -35 -121 -26 1.9% Operating inpairments of investments (net) -183 -356 -167 -1,201 -3,161 n.m. Anguistion and administrative expenses (net) -1437 -340 -434 -461 -1,592 -404 13.2% Adjustion and administrative expenses (net) -1447 -1.37 -2.065 -6.49 -1.89 -2.9% Operating granotization of intangble assets -0 -1 -3 -2.4 -2.8 -1 -3. -2.4 -2.8 -1 -0. -1 -3. -2.4 -2.8 -1 -0. -2.1% -0.9 -2.6 -3.7 -3. -2.4 -2.8 -1 -0.8 -2.0% -2.0% -0.9 -2.6 -0.8 -1 -0.8 -2.7% -0.6 -2.7% -0.6 -2.7%	Operating revenues	12,572	11,572	11,800	13,222	49,164	11,034	-12.2%
Interest expanses 226 330 330 355 121 236 1.97 Operating impairments of investments (net) 183 356 -197 1,201 -3,161 n.n. Investment expenses -337 -340 -434 -461 -1,592 -404 13.2% Acquisition and administrative expenses (net) -1,497 -1,379 -1,1508 -2,065 -6,449 -1,801 20.3% Operating anontization of intangble assets -5 -5 -6 -21 -5 21.% -2,065 -189 -2,9% Operating restructuring and integration expenses -1 -3 0 0 -4 0 97.0% Other expenses -1 -3 0 0 -4 0 97.0% Operating profit -114.76 -10,341 -10,717 -11,924 -44.457 -10,216 -11.0% On-operating income from financial assets and liabilities carried at fair value through income (net) 66 21 0 28 109 -46	Claims and insurance benefits incurred (net)	-5,311	-4,751	-4,715	-6,179	-20,956	-5,208	-1.9%
Operating impairments of investments (net) -183 -356 -465 -197 -1.201 -3,161 n.m. Investment expenses -357 -340 -434 -461 -4,592 -404 13.2% Acquisition and administrative expenses (net) -1,437 -1,379 -1.508 -2,065 -6,449 -1,801 2.2% Operating amorization of intargible assets -194 -208 -197 -195 -795 -189 -2.9% Operating expenses -1 -3 0 0 -4 0 -97.0% Operating expenses -1 -3 0 0 -4 0 -97.0% Operating income from financial assets and liabilities carried at fair value through income (net) 10,066 1,231 1,083 1,198 -110,246 -110,% Operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -46 n.m. Non-operating income from financial assets and liabilities carried at fair value through income (net) 10 21 <td>Operating change in reserves for insurance and investment contracts (net)</td> <td>-3,901</td> <td>-3,267</td> <td>-3,360</td> <td>-2,763</td> <td>-13,291</td> <td>580</td> <td>n.m.</td>	Operating change in reserves for insurance and investment contracts (net)	-3,901	-3,267	-3,360	-2,763	-13,291	580	n.m.
Investment expenses -357 -340 -434 -461 -1.592 -404 13.2% Acquisition and administrative expenses (net) -1,497 -1,379 -1,508 -2,065 -6,449 -1,801 22,3% Operating amoritzation of intangble assets -5 -5 -5 -6 -21 -5 2.19% Operating restructuring and integration expenses 0 -1 -3 0 0 -4 0 -97.0% Operating restructuring and integration expenses -1 -3 0 0 -4 0 -97.0% Operating profit -10,241 -10,241 -10,241 -11,128 -44,457 -10,216 -11.0% Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 -67 155 55 n.m. Non-operating income form financial assets and liabilities carried at fair value through income (net) 60 21 0 36 2 22 n.m. Non-operating income set for inscine and investiment contract	Interest expenses	-26	-30	-30	-35	-121	-26	1.9%
Acquisition and administrative expenses -1,497 -1,379 -1,508 -2,065 -6,449 -1,801 20.3% Fee and commission expenses -194 -208 -197 -195 -795 -189 -2,9% Operating monitization of intragible assets -5 -5 -5 -6 -21 -5 -5 Other expenses 0 -1 -3 0 -4 0 -97.0% Operating generating restructuring and integration expenses -1 -3 0 -4 0 -97.0% Operating generating income from financial assets and liabilities carried at fair value through income (net) 66 21 0 28 109 -44 0 -97.0% Operating generating anchances (net) 11 10,96 1,231 10,083 1,298 4,708 819 -25.3% Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -44 n.m. Non-operating anotization of intargible assets -11 -10 -8 -102 131 -104 n.m. n.m.	Operating impairments of investments (net)	-183	-356	-465	-197	-1,201	-3,161	n.m.
Fee and commission expenses 194 -208 -197 -195 -199 -2.9% Operating restructuring and integration expenses 0 -1 -3 -24 -28 -1 -1 -3 -24 -28 -1 -1 -3 -24 -28 -1 -1 -3 0 -4 0 -97.0% -97.0% -97.0% -97.0% -97.0% -97.0% -97.0% -97.0% -97.0% -1 -3 0 0 -4 0 -97.0% <	Investment expenses	-357	-340	-434	-461	-1,592	-404	13.2%
Operating amortization of intangible assets -5 -5 -6 -21 -5 2.1% Operating restructuring and integration expenses 0 -1 -3 -24 -28 -1 n.m. Operating restructuring and integration expenses -1 -3 0 0 -4 0 -97.0% Operating profit -10,341 -10,717 -11,924 44,457 -10,216 -11.0% Operating profit 10,096 1,231 1.083 1,298 4,708 819 -46 n.m. Non-operating realized gains/losses (net) 13 17 58 67 155 555 n.m. Non-operating inpairments of insurance and investment contracts (net) -5 -29 0 36 2 22 n.m. Non-operating amoritization of intangible assets -15 -11 -12 -11 49 -11 -27.5% Non-operating items 0 -15 1 -29 43 -11 n.m. -11 -21 -11 <td>Acquisition and administrative expenses (net)</td> <td>-1,497</td> <td>-1,379</td> <td>-1,508</td> <td>-2,065</td> <td>-6,449</td> <td>-1,801</td> <td>20.3%</td>	Acquisition and administrative expenses (net)	-1,497	-1,379	-1,508	-2,065	-6,449	-1,801	20.3%
Operating restructuring and integration expenses 0 -1 -3 -24 -28 -1 n.m. Other expenses -1 -3 0 0 -4 0 -97.0% Operating expenses -11/476 -10,341 -10,717 -11,924 -44,457 -10,216 -11.026 -11.028	Fee and commission expenses	-194	-208	-197	-195	-795	-189	-2.9%
Other expenses -1 -3 0 0 -4 0 -97.0% Operating expenses -11,476 -10,341 -10,717 -11,924 -44,457 -10,216 -11,0% Operating profit 1,096 1,231 1,083 1,298 4,708 819 -25.55 n.m. Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -46 n.m. Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -46 n.m. Non-operating pairments of investment contracts (net) 13 17 58 67 155 555 n.m. Non-operating anontization of intragible assets -11 -10 -8 -102 -131 -104 n.m. Non-operating testructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Income taxes 1,137 1,204 1,122 1,286	Operating amortization of intangible assets	-5	-5	-5	-6	-21	-5	2.1%
Operating expenses -11,476 -10,341 -10,717 -11,924 44,457 -10,216 -11,0% Operating profit 1,096 1,231 1,083 1,298 4,708 819 -25.3% Non-operating income from financial assets and liabilities carried at lair value through income (net) 60 21 0 28 109 46 n.m. Non-operating realized gains/losses (net) 13 17 58 67 155 555 n.m. Non-operating impairments of investments (net) -5 -29 0 36 2 22 n.m. Non-operating amorization of intangible assets -15 -11 -12 -11 -9 -11 -27.5% Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Income before income taxes -11,137 1,204 1,122 1,286 4,750 1,227.5% Net income -276 -277 -306 -366 -1,227 -1.64 -44.15%	Operating restructuring and integration expenses	0	-1	-3	-24	-28	-1	n.m.
Operating profit 1,096 1,231 1,083 1,298 4,708 819 -25.3% Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -46 n.m. Non-operating realized gains/losses (net) 13 17 58 67 155 555 n.m. Non-operating realized gains/losses (net) -5 -29 0 36 2 2 n.m. Non-operating impairments of investments (net) -11 -10 -8 -102 -131 -104 n.m. Non-operating monitration of intangible assets -15 -111 -12 -11 -49 -11 -27.5% Non-operating items 0 -15 1 -29 43 -11 n.m. Income before income taxes -1137 1,204 1,122 1,286 4,750 1,223 7.6% Income taxes -277 -306 -368 -1,227 -154 -444.1% Net income att	Other expenses	-1	-3	0	0	-4	0	-97.0%
Non-operating income from financial assets and liabilities carried at fair value through income (net) 60 21 0 28 109 -46 n.m. Non-operating realized gains/losses (net) 13 17 58 67 155 555 n.m. Non-operating change in reserves for insurance and investment contracts (net) -5 -29 0 36 2 22 n.m. Non-operating impairments of investments (net) -11 -10 -8 -102 -131 -104 n.m. Non-operating amortization of intangible assets -15 11 -12 -11 -49 -11 -275% Non-operating integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating items 41 -27 39 -12 43 405 n.m. Income taxes -276 -277 -306 -368 -1,227 -154 -44,1% Net income 861 927 816 918 3,523 1,069 2,41% <td>Operating expenses</td> <td>-11,476</td> <td>-10,341</td> <td>-10,717</td> <td>-11,924</td> <td>-44,457</td> <td>-10,216</td> <td>-11.0%</td>	Operating expenses	-11,476	-10,341	-10,717	-11,924	-44,457	-10,216	-11.0%
Non-operating realized gains/losses (net) 13 17 58 67 155 555 n.m. Non-operating change in reserves for insurance and investment contracts (net) -5 -29 0 36 2 22 n.m. Non-operating inpairments of investments (net) -5 -29 0 36 2 22 n.m. Non-operating inpairments of investments (net) -11 -10 -8 -102 -131 -104 n.m. Non-operating restructiring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating restructiring and integration expenses 0 -15 1 -29 -43 405 n.m. Non-operating restructiring and integration expenses -41 -27 39 -12 43 405 n.m. Income taxes -41 -27 39 -12 43 405 n.m. Net income -861 927 -306 -368 -1,227 -154 -44.1%	Operating profit	1,096	1,231	1,083	1,298	4,708	819	-25.3%
Non-operating change in reserves for insurance and investment contracts (net) -5 -29 0 36 2 22 n.m. Non-operating impairments of investments (net) -11 -10 -8 -102 -131 -104 n.m. Non-operating amorization of intangible assets -15 -11 -12 -11 -49 -11 -27.5% Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Income taxes 0 -1137 1,204 1,122 1,286 4,750 1,223 7.6% Income taxes -276 -277 -306 -368 918 3,523 1,069 24.1% Net income attributable to: - - - - - - - - - <t< td=""><td>Non-operating income from financial assets and liabilities carried at fair value through income (net)</td><td>60</td><td>21</td><td>0</td><td>28</td><td>109</td><td>-46</td><td>n.m.</td></t<>	Non-operating income from financial assets and liabilities carried at fair value through income (net)	60	21	0	28	109	-46	n.m.
Non-operating impairments of investments (net) -11 -10 -8 -102 -131 -104 n.m. Non-operating impairments of investments (net) -15 -11 -12 -11 -49 -11 -27.5% Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Non-operating items 0 -15 1 -29 -43 -11 n.m. Income taxes 0 -112 1,204 1,122 1,286 4,750 1,223 7.6% Income taxes -276 -277 -306 -368 -1,227 -154 -44.1% Net income attributable to: - - -	Non-operating realized gains/losses (net)	13	17	58	67	155	555	n.m.
Non-operating amortization of intangible assets -15 -11 -12 -11 -49 -11 -27.5% Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating items 41 -27 39 -12 43 405 n.m. Income before income taxes 1,137 1,204 1,122 1,286 4,750 1,223 7.6% Income taxes -276 -277 -306 -368 -1,227 -154 -44.1% Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to:	Non-operating change in reserves for insurance and investment contracts (net)	-5	-29	0	36	2	22	n.m.
Non-operating restructuring and integration expenses 0 -15 1 -29 -43 -11 n.m. Non-operating items 41 -27 39 -12 43 405 n.m. Income before income taxes 1,137 1,204 1,122 1,286 4,750 1,223 7.6% Income taxes -276 -277 -306 -368 -1,227 -154 -44.1% Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to: 29 -28.2% Shareholders 821 877 768 870 3,336 1,040 26.7% New business margin (in %) 3.5 3.6 3.1 2.9 3.2 2.7 -0.7 - p Value of new business 609 544 494 519 2,167 494 -18.9% Present value of new business premiums 17,626 15,229 16,130 18,061	Non-operating impairments of investments (net)	-11	-10	-8	-102	-131	-104	n.m.
Non-operating items 41 -27 39 -12 43 405 n.m. Income before income taxes 1,137 1,204 1,122 1,286 4,750 1,223 7.6% Income before income taxes -276 -277 -306 -368 -1,227 -154 -44.1% Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to: -276 3.5 3.6 3.1 2.9 -28.2% Shareholders 821 877 768 870 3,336 1,040 26.7% New business margin (in %) 3.5 3.6 3.1 2.9 3.2 2.7 -0.7 -p Value of new business 609 544 494 519 2,167 494 -18.9% Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 72	Non-operating amortization of intangible assets	-15	-11	-12	-11	-49	-11	-27.5%
Income before income taxes1,1371,2041,1221,2864,7501,2237.6%Income taxes-276-277-306-368-1,227-154-44.1%Net income8619278169183,5231,06924.1%Net income attributable to:	Non-operating restructuring and integration expenses	0	-15	1	-29	-43	-11	n.m.
Income taxes -276 -277 -306 -368 -1,227 -154 -44.1% Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to:	Non-operating items	41	-27	39	-12	43	405	n.m.
Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to:	Income before income taxes	1,137	1,204	1,122	1,286	4,750	1,223	7.6%
Net income 861 927 816 918 3,523 1,069 24.1% Net income attributable to:	Income taxes	-276	-277	-306	-368	-1,227	-154	-44.1%
Non-controlling interests4150484818729-28.2%Shareholders8218777688703,3361,04026.7%New business margin (in %)3.53.63.12.93.22.7-0.7 -pValue of new business6095444945192,167494-18.9%Present value of new business premiums17,62615,22916,13018,06167,04618,0442.4%Operating asset base (in EUR bn)693.9719.6755.1751.3751.3722.64.1%	Net income	861	927	816	918		1,069	24.1%
Shareholders 821 877 768 870 3,336 1,040 26.7% New business margin (in %) 3.5 3.6 3.1 2.9 3.2 2.7 -0.7 -p Value of new business 609 544 494 519 2,167 494 -18.9% Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 722.6 4.1%	Net income attributable to:							
New business margin (in %) 3.5 3.6 3.1 2.9 3.2 2.7 -0.7 -p Value of new business 609 544 494 519 2,167 494 -18.9% Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 722.6 4.1%	Non-controlling interests	41	50	48	48	187	29	-28.2%
Value of new business 609 544 494 519 2,167 494 -18.9% Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 722.6 4.1%	Shareholders	821	877	768	870	3,336	1,040	26.7%
Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 722.6 4.1%	New business margin (in %)	3.5	3.6	3.1	2.9	3.2	2.7	-0.7 -р
Present value of new business premiums 17,626 15,229 16,130 18,061 67,046 18,044 2.4% Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 722.6 4.1%								
Operating asset base (in EUR bn) 693.9 719.6 755.1 751.3 751.3 722.6 4.1%								2.4%
	· · · · · · · · · · · · · · · · · · ·							
	Net flows (in EUR bn)	3.1	3.0	3.6	2.6	12.3	2.7	-14.6%

Life/Health details for 1Q

by line of business and by profit sources¹

		Life/Health		Guaranteed s	avings &	Capital-eff	ficient	Protectio	n &	Unit-linked without	
		segment ²		annuit		produc		health	1	guarant	tees
EUR mn	1Q 19	1Q 20	∆ 20/19	1Q 19	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20
Loadings & fees	1,642	1,699	57	557	521	313	358	466	492	306	327
Loadings from premiums	1,084	1,100	15	308	265	242	264	441	464	93	106
as % of statutory premiums	5.6%	5.4%	-0.3%-р	4.6%	5.1%	3.7%	3.4%	15.7%	15.8%	2.9%	2.3%
Loadings from reserves	388	423	35	222	227	69	92	24	27	74	76
as % of average reserves3	0.07%	0.07%	+0.00%-p	0.07%	0.07%	0.05%	0.06%	0.06%	0.06%	0.09%	0.09%
Unit-linked management fees	169	177	7	27	29	2	2	1	1	139	145
as % of average unit-linked reserves ⁴	0.12%	0.13%	+0.01%-p	0.06%	0.06%	0.11%	0.08%	0.27%	0.28%	0.14%	0.16%
Investment margin	858	723	-135	400	380	409	379	29	-73	21	36
as % of average aggregate policy reserves	0.19%	0.15%	-0.04%-р	0.14%	0.13%	0.32%	0.25%	0.07%	-0.16%	6.48%	1.66%
Expenses	-1,793	-1,937	-144	-447	-440	-631	-683	-502	-542	-213	-271
Acquisition expenses and commissions	-1,352	-1,473	-121	-275	-273	-548	-587	-375	-405	-154	-209
as % of PVNBP ⁴	-7.3%	-7.7%	-0.4%-р	-6.5%	-13.3%	-7.4%	-7.0%	-10.1%	-9.5%	-4.9%	-4.7%
Administrative and other expenses	-441	-463	-22	-173	-168	-83	-96	-127	-137	-59	-63
as % of average reserves3	-0.08%	-0.08%	+0.00%-p	-0.05%	-0.05%	-0.06%	-0.06%	-0.29%	-0.30%	-0.07%	-0.07%
Technical margin	298	410	112	42	42	53	72	182	269	20	27
Operating profit before change in DAC	1,004	895	-109	552	503	143	126	174	147	135	119
Impact of change in DAC	91	-77	-168	35	-93	27	-28	30	44	-1	1
Capitalization of DAC	426	465	39	61	57	226	222	90	111	49	76
Amortization, unlocking and true-up of DAC	-335	-542	-207	-26	-150	-199	-250	-61	-68	-49	-75
Operating profit	1,096	819	-277	588	410	170	98	204	190	134	120
Statutory premiums	19,285	20,533	1,247	6,685	5,184	6,569	7,860	2,810	2,932	3,221	4,557
Average unit-linked reserves	118,964	124,103	5,138	37,143	35,404	1,899	3,091	207	195	79,715	85,412
Average aggregate policy reserves	458,214	487,991	29,777	287,391	288,255	127,184	152,246	43,316	45,300	323	2,191
Average reserves ³	577,178	612,094	34,916	324,534	323,658	129,083	155,337	43,523	45,496	80,038	87,603
PVNBP ⁵	18,498	19,197	699	4,205	2,044	7,435	8,432	3,722	4,259	3,136	4,463

1) Prior year figures changed in order to reflect the refinement of profit source reporting in the United States.

2) Profit sources are based on 23 in scope OEs with a coverage of the vast majority of the revenues. Operating profit from OEs that are not in scope is included in "Investment margin".

3) Aggregate policy reserves and unit-linked reserves.

4) Calculation based on unit-linked fees on unit-linked reserves.

5) PVNBP is before non-controlling interests.



Life/Health

by region - 1Q

	Statu	utory premium	าร ¹	Premiums ea	arned (net)	Operating pr	ofit (loss)	Return on equity ²		
			Internal growth ³							
	1Q 19	1Q 20	1Q 20	1Q 19	1Q 20	1Q 19	1Q 20	12M 19	1Q 20	
	EUR mn	EUR mn	%	EUR mn	EUR mn	EUR mn	EUR mn	%	%	
Germany Life	7,031	7,649	8.8	3,028	2,300	300	250	14.0	10.7	
Germany Health	889	933	4.9	888	932	42	15	12.0	3.8	
Switzerland	957	881	-13.2	185	189	26	27	10.0	8.9	
Central & Eastern Europe	386	522	1.3	243	269	58	54	14.5	14.1	
German Speaking Countries and										
Central & Eastern Europe	9,264	9,985	5.8	4,345	3,691	425	346	12.1	9.2	
Italy	2,330	3,173	36.2	131	147	82	118	10.9	13.8	
France	2,271	1,670	-26.5	890	893	164	139	12.6	9.9	
Benelux	853	549	-35.6	140	162	34	41	12.3	6.3	
Turkey	204	279	50.7	34	63	16	20	24.0	25.1	
Greece	19	22	16.1	9	12	1	0	-	-	
Asia Pacific	1,347	1,656	18.9	742	799	100	71	15.3	10.8	
Western & Southern Europe and Asia Pacific	7,024	7,349	4.3	1,945	2,076	397	388	12.1	10.2	
Spain	262	224	0.4	54	45	46	25	21.1	273.9	
Portugal	37	38	2.4	23	24	6	5	17.4	12.5	
Latin America	110	139	27.9	25	22	7	11	15.5	17.6	
Iberia & Latin America	409	401	8.8	102	91	58	41	20.0	202.1	
USA ⁴	2,747	2,676	-5.5	281	323	214	47	14.5	5.4	
Reinsurance LH	107	130	22.1	68	73	7	2	58.0	1.8	
Africa	22	33	21.5	15	24	1	-2	-	-	
Middle East	58	86	31.8	39	55		8		-	
Global Insurance Lines & Anglo Markets,										
Middle East and Africa	187	249	25.0	122	152	16	8	<u> </u>	-	
Consolidation and Other ⁵	-345	-127	n.m.	1	0	-13	-12		-	
Total	19,285	20,533	5.1	6,795	6,332	1,096	819	12.7	14.7	

1) Statutory premiums are gross premiums written from sales of life and health insurance policies as well as gross receipts from sales of unit-linked and other investment-oriented products, in accordance with the statutory accounting practices applicable in the insurer's home jurisdiction.

2) Represents the annualized ratio of net income divided by the average total equity excluding unrealized gains/losses on bonds (net of shadow accounting) and deducting goodwill at the beginning and at the end of the period. For reportable segments and the business segment Life/Health the return on equity is calculated without deducting goodwill. For 2019, the return on equity for the full year is shown. Annualized figures are not a forecast for full year numbers.

3) This reflects the growth of statutory premiums on an internal basis, adjusted for foreign currency translation and (de-)consolidation effects.

4) The return on equity as shown in the table represents the calculation method for the reportable segments, while the return on equity for the life insurance entity in the United States amounted to 5.7% in the first quarter 2020 (2019: 15.6%).

5) Includes small entities and elimination of transactions between Allianz Group entities in different geographic regions.



Asset Management overview

by quarters

EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Net fee and commission income	1,576	1,744	1,833	2,018	7,171	1,783	13.1%
Net interest and similar income	-3	-3	-2	-2	-10	-5	50.0%
Income from financial assets and liabilities carried at fair value through income (net)	3	3	4	-8	1	-6	n.m.
Other income	0	0	0	1	1	0	77.2%
Operating revenues	1,576	1,744	1,835	2,009	7,164	1,773	12.5%
Administrative expenses (net), excluding acquisition-related expenses	-1,004	-1,065	-1,132	-1,259	-4,460	-1,094	9.0%
Investment expenses	0	0	0	0	0	0	n.m.
Other expenses	0	0	0	0	0	0	-50.0%
Operating expenses	-1,004	-1,065	-1,132	-1,259	-4,460	-1,094	9.0%
Operating profit	573	678	703	750	2,704	679	18.6%
Realized gains/losses (net)	0	0	0	0	0	0	-100.0%
Impairments of investments (net)	0	0	0	0	0	0	n.m.
Acquisition-related expenses	0	0	0	-24	-24	0	-88.6%
Amortization of intangible assets	-4	-4	-4	-4	-16	-4	-2.6%
Restructuring and integration expenses	0	-1	0	-9	-9	-74	n.m.
Non-operating items	-4	-5	-3	-37	-49	-78	n.m.
Income before income taxes	569	673	700	713	2,656	601	5.6%
Income taxes	-151	-166	-161	-186	-664	-156	3.3%
Net income	418	508	539	527	1,992	445	6.4%
Net income attributable to:							
Non-controlling interests	19	22	22	23	85	27	47.2%
Shareholders	400	486	517	504	1,907	418	4.5%
Cost-income ratio (in %)	63.7	61.1	61.7	62.7	62.3	61.7	-2.0 -р
Assets under management (in EUR bn)	2,101	2,163	2,280	2,268	2,268	2,134	1.6%
thereof: Allianz Group assets under management (in EUR bn)	553	571	599	582	582	577	4.2%
thereof: Third-party assets under management (in EUR bn)	1,548	1,591	1,681	1,686	1,686	1,557	0.6%
Third-party net flows (in EUR bn)	18	20	18	20	76	-46	n.m.
Performance fees (in EUR mn)	50	72	102	266	490	30	-41.1%



Corporate and Other overview by quarters

EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Total revenues	55	64	73	48	239	58	5.4%
Interest and similar income	75	184	92	106	458	73	-2.6%
Operating income from financial assets and liabilities carried at fair value through income (net)	25	-12	14	20	47	-15	n.m.
Fee and commission income	533	594	572	690	2,390	608	14.0%
Other income	0	0	0	1	1	0	n.m.
Operating revenues	633	765	679	817	2,895	667	5.2%
Interest expenses, excluding interest expenses from external debt	-42	-37	-37	-37	-153	-36	-13.5%
Loan loss provisions	-1	0	0	0	-2	0	-69.0%
Investment expenses	-14	-25	-27	-35	-102	-29	109.1%
Administrative expenses (net)	-247	-312	-302	-273	-1,134	-287	15.9%
Fee and commission expenses	-493	-522	-460	-630	-2,106	-542	9.8%
Other expenses	0	0	0	0	0	0	n.m.
Operating expenses	-798	-897	-827	-975	-3,496	-894	12.1%
Operating profit (loss)	-164	-131	-148	-158	-602	-228	38.4%
Non-operating income from financial assets and liabilities carried at fair value through income (net)	-7	-16	-1	35	12	-15	122.5%
Realized gains/losses (net)	-3	59	-18	39	76	37	n.m.
Impairments of investments (net)	-4	-11	-14	-77	-105	-13	204.3%
Interest expenses from external debt	-215	-214	-203	-181	-813	-180	-16.2%
Amortization of intangible assets	-3	-2	-3	-4	-13	-5	87.0%
Restructuring and integration expenses	-10	-10	-34	-51	-104	-15	49.6%
Non-operating items	-241	-194	-273	-239	-947	-190	-21.2%
Income (loss) before income taxes	-406	-325	-421	-397	-1,549	-418	3.0%
Income taxes	120	129	96	9	355	211	76.2%
Net income (loss)	-286	-196	-325	-388	-1,194	-207	-27.7%
Net income (loss) attributable to:							
Non-controlling interests	4	35	-1	5	43	4	5.1%
Shareholders	-290	-230	-323	-393	-1,237	-211	-27.3%



Consolidation overview

by quarters

EUR mn	1Q 19	2Q 19	3Q 19	4Q 19	2019	1Q 20	∆ 20/19
Total revenues	-133	-141	-178	-164	-616	-127	-4.9%
Premiums earned (net)	0	0	0	0	0	0	n.m.
Operating investment result							
Interest and similar income	-39	-37	-39	-42	-157	-37	-3.6%
Operating income from financial assets and liabilities carried at fair value through income (net)	-2	-1	3	-1	-1	-6	221.1%
Operating realized gains/losses (net)	-15	7	-10	-11	-29	9	n.m.
Interest expenses, excluding interest expenses from external debt	39	39	39	40	156	37	-5.7%
Operating impairments of investments (net)	0	0	0	0	0	0	n.m.
Investment expenses	128	118	170	209	625	127	-0.1%
Subtotal	111	127	162	195	595	130	17.4%
Fee and commission income	-597	-642	-666	-805	-2,709	-662	10.9%
Other income	0	0	0	-1	-1	0	209.0%
Claims and insurance benefits incurred (net)	0	2	0	2	4	0	n.m.
Operating change in reserves for insurance and investment contracts (net)	19	-8	8	9	29	-9	n.m.
Loan loss provisions	0	0	0	0	0	0	n.m.
Acquisition and administrative expenses (net), excluding acquisition-related expenses	-5	-10	-1	-45	-61	-1	-79.1%
Fee and commission expenses	476	529	495	644	2,143	544	14.2%
Operating amortization of intangible assets	0	0	0	0	0	0	n.m.
Operating restructuring and integration expenses	0	0	0	0	0	0	n.m.
Other expenses	0	0	0	1	1	0	n.m.
Operating profit	4	-2	-1	0	0	2	-47.9%
Non-operating investment result							
Non-operating income from financial assets and liabilities carried at fair value through income (net)	1	2	-2	0	2	0	-79.7%
Non-operating realized gains/losses (net)	0	1	-1	-6	-5	2	n.m.
Non-operating impairments of investments (net)	0	0	0	0	0	0	n.m.
Subtotal	1	4	-3	-5	-3	2	173.3%
Non-operating change in reserves for insurance and investment contracts (net)	0	0	0	0	0	0	n.m.
Interest expenses from external debt	0	0	0	0	0	0	n.m.
Acquisition-related expenses	0	0	0	0	0	0	n.m.
Non-operating amortization of intangible assets	0	0	0	0	0	0	n.m.
Non-operating restructuring and integration expenses	0	0	0	0	0	0	n.m.
Non-operating items	1	4	-3	-5	-3	2	173.3%
Income before income taxes	4	1	-4	-5	-3	4	-4.4%
Income taxes	-1	-1	1	1	1	-1	7.0%
Net income	4	1	-3	-4	-2	3	-6.9%
Net income attributable to:							
Non-controlling interests	0	0	0	0	0	0	n.m.
Shareholders	4	1	-3	-4	-2	3	-8.8%