## Allianz Germany

Manfred Knof
CEO Allianz Deutschland AG

Munich, June 27, 2017

# INSIDE ALLIANZ SERIES





## Germany at a glance

#### Key data 2016<sup>1</sup>

_
.8mn
34bn
,997
0.4%
6.2%
AAA
(

#### Market specifics

#### P/C:

Mature market, strong competition

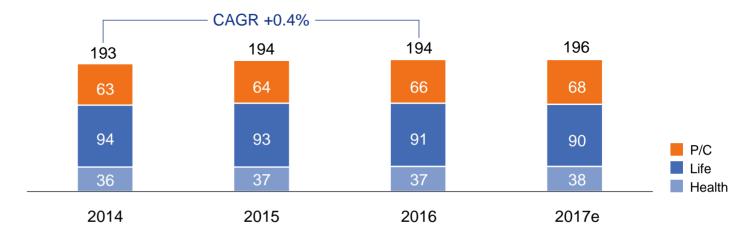
#### Life:

- Challenging business environment due to volatile financial markets and low interest rates
- Market trend towards new products

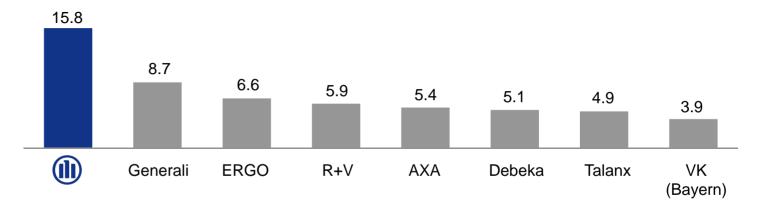
#### Health:

2-pillar system with compulsory statutory health insurance, supplementary private health insurance and comprehensive private health insurance

#### Market size and growth (GPW, EUR bn)<sup>3</sup>



## Market shares 2015 (GPW, %)3



1) Source: Destatis

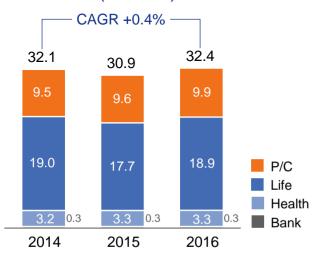
2) GPW in % of GDP (2016)

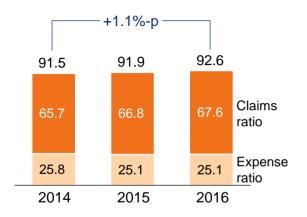


## Allianz Germany (1)

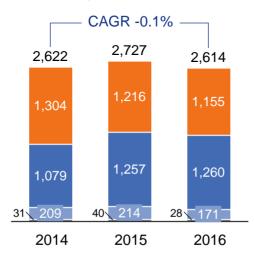
#### Revenues<sup>1</sup> (EUR bn)

Combined ratio<sup>1</sup> (%)





## Operating profit<sup>1</sup> (EUR mn)



## New business margin Life (%)



### Highlights

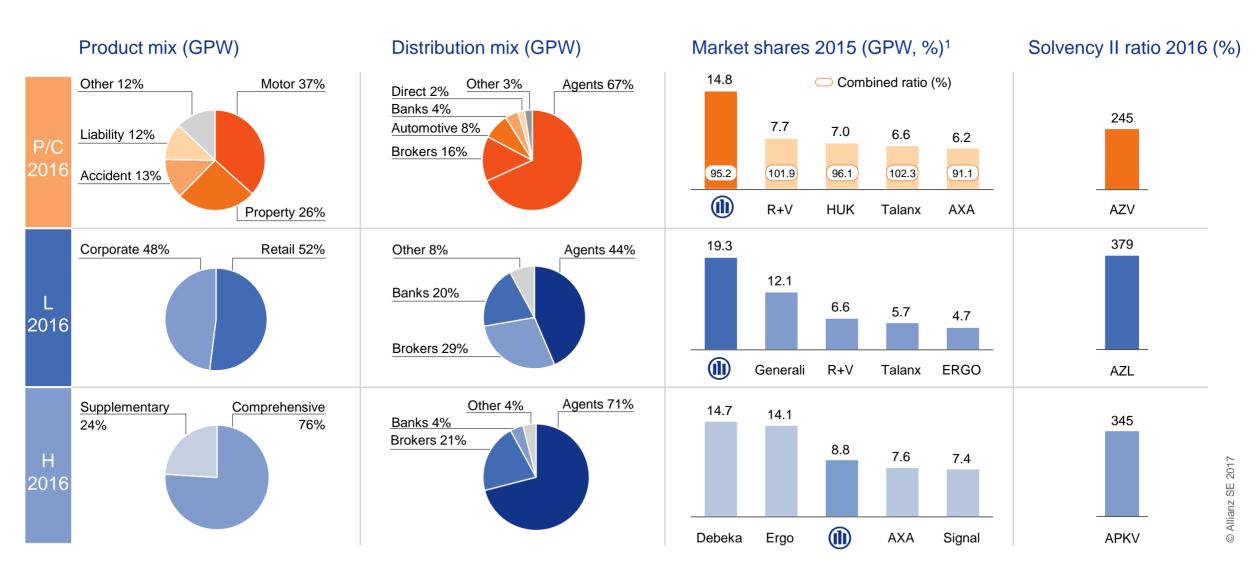
- Leading market position
- ~20mn retail customers
- Leading P/C insurer in Germany with nearly 2x market share of number 2
- Market leader in Life with respect to AuM, GPW, new business and corporate pensions
- Strong player in health insurance with an 8.8% market share in 2015

## Legal setup

1890	Formation of Allianz as an accident and transport insurance company
1918	Entry into the motor insurance business
1922	Formation of Allianz
	Lebensversicherungs-AG
1990	Takeover of the East German
	state insurance authority
2001	Minority buy-outs
2005	Foundation of a direct business entity,
	initially named Allianz 24, renamed into
	AllSecur in 2009
2006	Foundation of Allianz Deutschland AG



## Allianz Germany (2)





## Key messages Allianz Germany



Continue growth trajectory by further improving the competitive position of the business (including cost position)



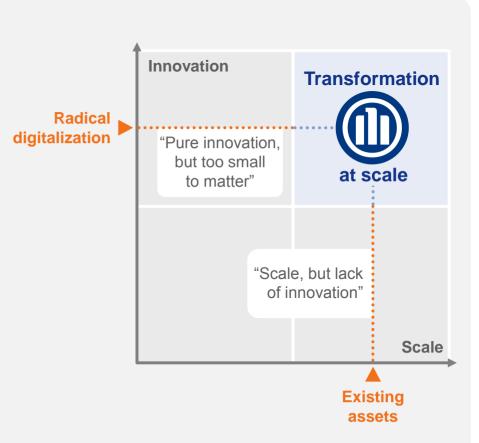
Continue to benefit from strong demand for our innovative old-age provisioning offer – backed by a strong financial position



Continue to use digitalization to improve customer experience (and efficiency)



Going forward, **Allianz Germany** has the opportunity to transform the insurance industry at scale by combining the size of existing assets with the innovative power of digital



## Allianz Global Corporate & Specialty

Chris Fischer Hirs CEO AGCS

Munich, June 27, 2017

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## The global corporate & specialty market

#### Market specifics

- Average combined ratio of AGCS key global competitors at 102.2% in 2016 (vs. 99.0% in 2015)
- Focus on consolidation and reach for scale (e.g. ACE / Chubb merger)
- Persisting soft market environment with very strong competition for business risks and excess capacity
- Commercial P&C sector growth expected to be modest in 2017
- Increasing broker power (e.g. higher volume of facilities)
- Increased focus on data analytics in underwriting and claims
- Digitalization as an overarching strategic topic
- Persisting low yield environment
- Growth segments include cyber, environmental impairment liability, crisis management & product recall, international insurance programs, and D&O

#### AGCS key global competitors (2016, GPW<sup>1</sup> in EUR bn)



<sup>1) 2016</sup> re-evaluation EUR/USD (ultimate FX rates): 1.05475 (AIG, Chubb, Swiss Re, XL Catlin and Zurich reporting currency is USD)

<sup>2)</sup> Chubb equals sum of North America Commercial P&C and Overseas General Insurance segments

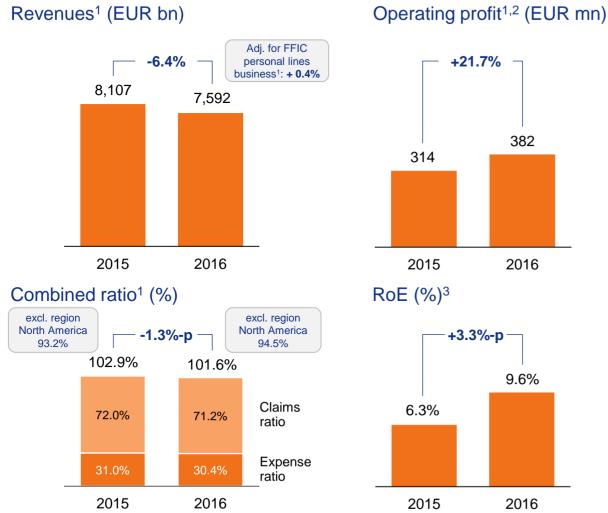
<sup>3)</sup> AIG Commercial Insurance segment comprises of: Property & Specialty Risks, and Liability & Financial Lines. GPW not published, therefore NPW used as proxy

<sup>4)</sup> Talanx CR includes net interest income on funds withheld and contract deposits

<sup>5)</sup> AXA combined ratio based on gross figures

## Allianz (ll)

## AGCS (1)



#### Highlights

- Globally diversified portfolio with 10 corporate & specialty lines
- Strong contributor and strategic enabler to AZ Group (15% of P/C revenues)
- Strong client overlap with AllianzGI, AWP, EH, Global Benefits and local OEs
- Consistent and harmonized global approach with AGCS teams in 31 key countries
- Global reach and international program capabilities are strong differentiators
- Strong proprietary and partner networks in over 210 countries and territories
- Over 2,500 international insurance programs with 19,000 policies in over 190 countries
- Excellent ratings (S&P: AA; A.M. Best: A+); solvency position >200%

### Legal setup

- 2006 Foundation of AGCS by merging AZ Global Risks and AZ Marine & Aviation
- 2009 Integration of US marine portfolio, AGCS France becomes a direct subsidiary of AGCS
- 2010 Completion of footprint in Europe and expansion to Asia and South Africa
- 2011 Full integration of Allianz Risk Transfer, Zurich
- 2013 Foundation of AGCS Re Brazil
- 2015 Integration of FFIC (including MidCorp and Entertainment)
- 2016 Corporate regrouping with AGR US becoming a subsidiary of AGCS SE
- 2017 New branch office in South Korea increases total number of branches under AGCS SE to 12

<sup>1)</sup> IFRS

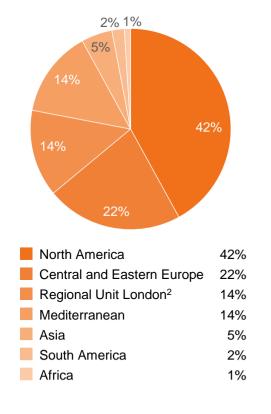
Adjusted for restructuring charges; 2015 also without gain on sale of FFIC personal lines business; reported OP 2015 EUR 423mn;
 EUR 376mn

<sup>3)</sup> RoE based on total equity deducting goodwill excluding unrealized gains/losses on bonds net of shadow accounting

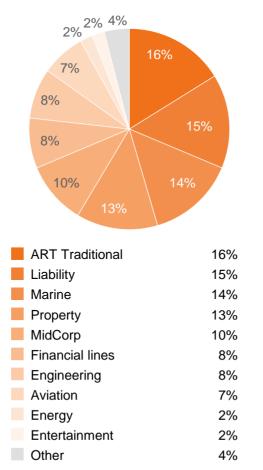
## Allianz (11)

## AGCS (2)

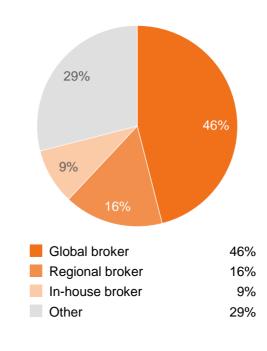
Regional mix<sup>1</sup> (based on 2016 GPW)



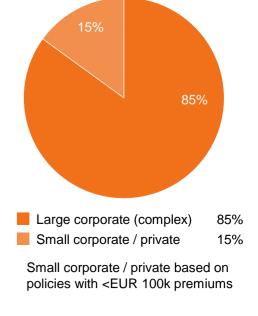
LoB mix (based on 2016 GPW)



Distribution mix (2016 in %)



Major customer segments (estimated on 2017e GPW)



Excluding region ART
 Regional Unit London includes UK, Ireland, Pacific, Dubai, Turkey, Nordic and Russia

3) Other includes crop business

**Product** 

opportunities



## In summary: well positioned to take advantage of opportunities

## **Strategic priorities**

- Strategy aligned with Renewal Agenda
- Growth opportunities targeted despite challenging market environment
- Lead global client and broker management across Allianz Group
- Leverage client base to drive 'One Client' approach with other Allianz companies
- North America and Asia remain most relevant growth regions
- Liability, MidCorp and financial lines are the largest line of business growth contributors
- Robust focus on productivity and expense management
- Fit for Future initiative: CR improvement potential up to ~2%-p in 2019

**Productivity** opportunities

## **Market opportunities**

## Allianz Global Investors

Andreas Utermann
CEO and Global CIO AllianzGI

Munich, June 27, 2017

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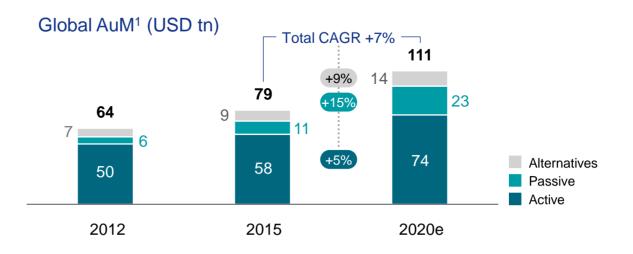
## The asset management market at a glance

#### Key data<sup>1</sup>

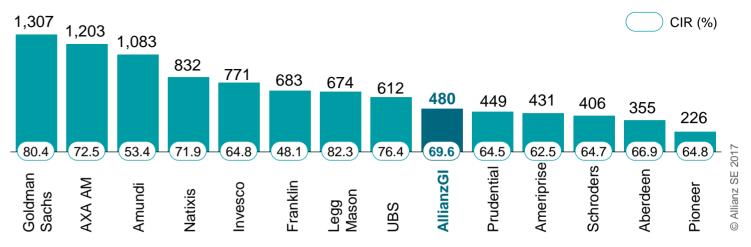
- Global AuM anticipated to reach over USD 110tn by 2020
- Actively managed AuM expected to grow by USD 16th to USD 74th between 2015 and 2020

#### Market and industry trends

- Evolving client segments and needs requiring a shift towards consultative client engagement and solutions based offerings
- Changes in regulatory landscape significantly impact industry and margins
- Move to Passive further increases pressure on margins and transforms fee models
- Asset managers explore new investment opportunities traditionally captured by banks and play a key role in plugging global pensions gap
- Industry consolidation driven by need to decrease costs and leverage distribution reach
- Technology disrupting the entire value chain from middle/back offices to client engagement and distribution



### Peer AuM (EUR bn) and CIR (%) 2016<sup>2</sup>

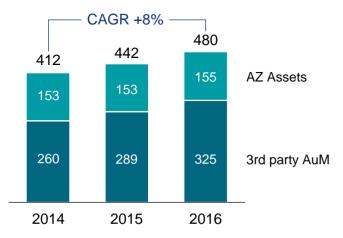


- 1) Source: PWC, Asset Management 2020: Taking stock report (June 2017)
- 2) AllianzGI and peers with similar asset class mix

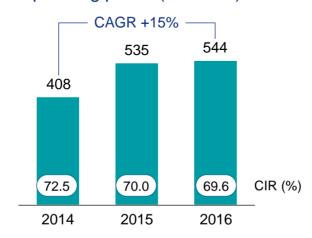


## Allianz Global Investors – profile

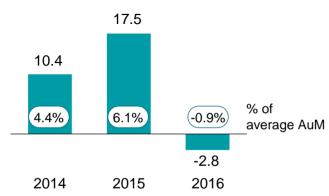
#### Total AuM (EUR bn)



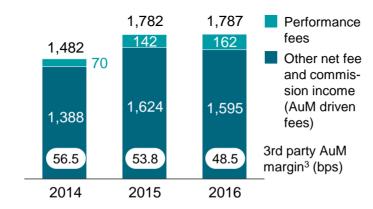
### Operating profit<sup>1</sup> (EUR mn)



#### 3rd party net flows (EUR bn)



## Revenues<sup>2</sup> (EUR mn)



### Highlights

- Global footprint: 25 locations worldwide
- 600+ investment professionals,
   550+ relationship managers
- Dedicated to active investment with outstanding capabilities in equities, fixed income, multi-asset, alternatives
- Strong organic and inorganic growth
- Lower 3rd party AuM margins in 2016 driven by changing business composition as well as technical effects of revenue reclassification

## Key milestones

#### 2012 - Creation of "One AllianzGI"

2014

- ONE brand
- ONE P&L
- ONE investment platform
- ONE face to the client

Since 2015

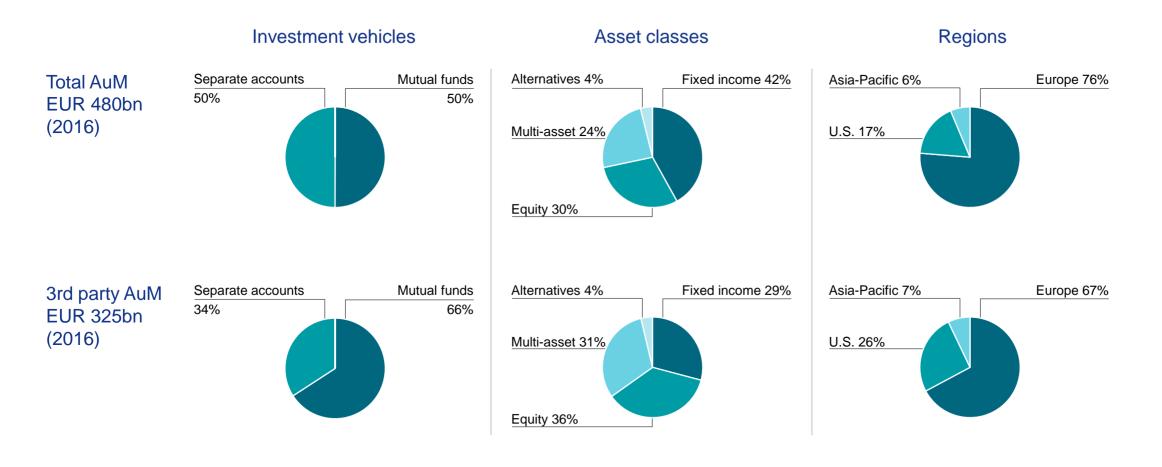
## Implementation of "AllianzGl 2.0" – diversified growth strategy

- Expand active investment offering
- Deepen presence in established and fast growing markets
- Create a globally aligned, state-of-the-art and scalable business infrastructure
- Increase use of technology to enable greater digitalization

- 1) 2016 numbers have been restated for changed accounting policy
- Other operating revenues of EUR 24mn (2014), EUR 16mn (2015) and EUR 29mn (2016) are not shown in the chart
- 3) Excluding performance fees and other income. 12 months



## Allianz Global Investors - AuM



## Group SFCR

Thomas Wilson, CRO Oskar Buchauer, Head of Group Actuarial Allianz Group

Munich, June 27, 2017

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## Allianz Solvency II model at a glance

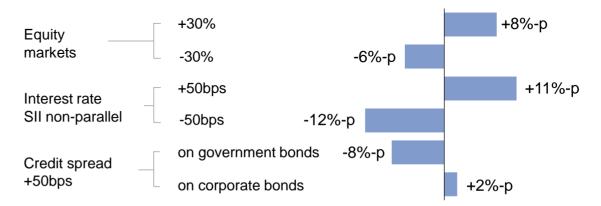
### Key elements

- Partial internal model<sup>1</sup>
- Use of TCE<sup>2</sup> and dynamic Volatility Adjustment but NO application of Matching Adjustment or Transitional Measures<sup>3</sup> for our liabilities
- "Sovereign light" approach for sovereign debt<sup>4</sup>
- Solvency II ratio target range 180 220%
- Target interest rate sensitivity of < -11%-p by 2018 (1Q 2017: -12%-p)<sup>5</sup>
- Dividend accrued on a pro-rata basis

## Solvency II ratio (in %)



## Key sensitivities<sup>6</sup>

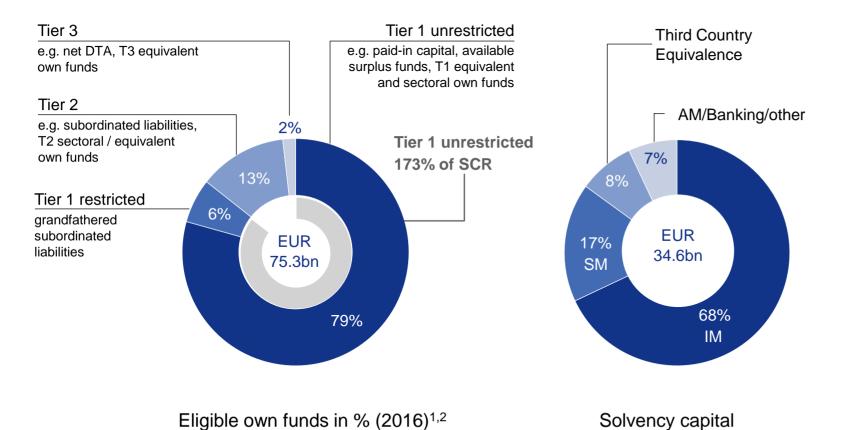


- All major insurance operations are covered by our internal model. However, some smaller operations are under Standard Model and others, like AZ Life, included with TCE under the deduction and aggregation approach
- 2) Third Country Equivalence
- 3) Except grandfathering of certain hybrids

- 4) Group level view: spread risk charge fully recognized; credit risk charge AAA when invested in own sovereign; otherwise charge based on internal model. This logic only applies to EEA states in local currency
- 5) -50bps non-parallel interest rate shift
- 6) 31.3.2017; second order effects to other risk types and to own funds transferability restrictions are not considered



## High quality capital structure with 173% Tier 1 coverage



## Key facts SII ratio Allianz Group

- VA benefit limited. SII ratio ex VA still very strong at 197%
- Equivalent own funds contribution 9% (mainly AZ Life). FY 2016 SII ratio ex AZ Life 217%
- EPIFP<sup>3</sup> contributes only 14% to own funds (80% from life business)
- Transferability of Allianz Leben surplus funds limited to its SCR at Group level. Rising SCR mitigated by increased transferability
- Only EUR 4.2bn out of EUR 10.5bn surplus funds used as contribution at group level
- 1Q 2017: 212% SII ratio with EUR 3bn SBB fully deducted already

requirement in % (2016)<sup>2</sup>

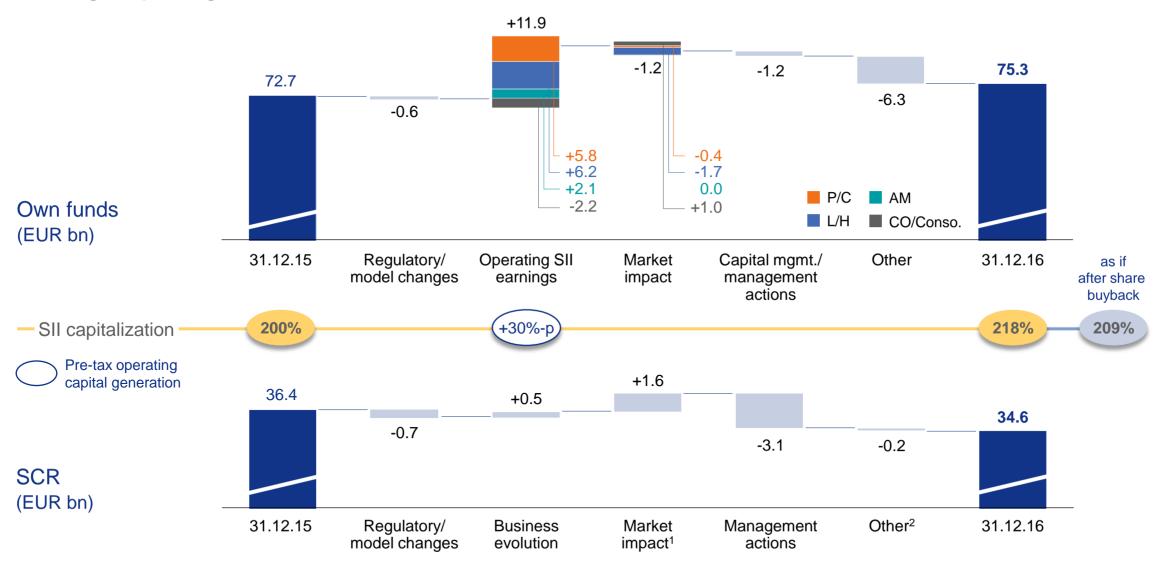
<sup>1)</sup> Requirements: Tier 2+3 ≤ 50%, Tier 3 ≤ 15% of consolidated insurance group SCR

<sup>2)</sup> Immaterial non-EEA (re)insurance entities included via book value deduction (Art. 229 SII directive). Main Internal Model entities: AGCS, France, Germany, Italy, UK; main Standard Model entities: Belgium, Brazil, Poland, Spain, Taiwan, Turkey

<sup>3)</sup> EPIFP: expected profit in future premiums



## Strong capital generation



<sup>1)</sup> Including cross effects and policyholder participation

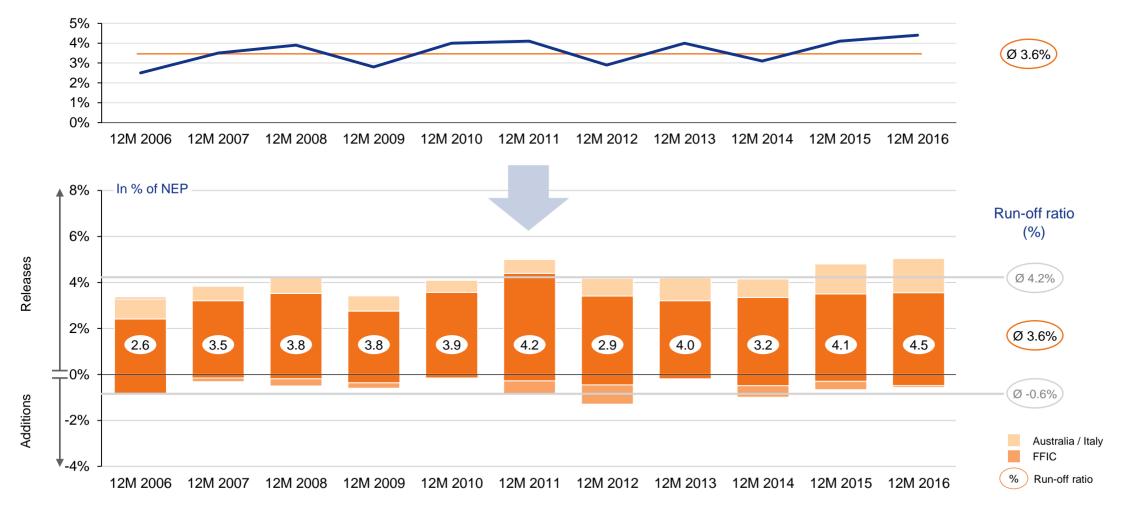
© Allianz SE 2017

<sup>2)</sup> Other effects on SCR include diversification effects and third country equivalence



## **Excellent reserve quality**

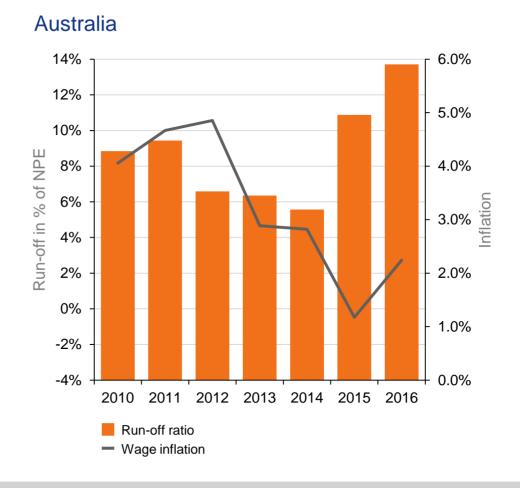
#### Run-off ratio 12M 2006 - 12M 2016





# Recent uptick in Group run-off ratio above historical levels supported by decreasing inflation



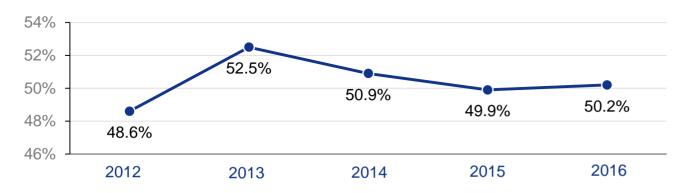


Future inflation increase would revert run-off ratios back to long-term average levels

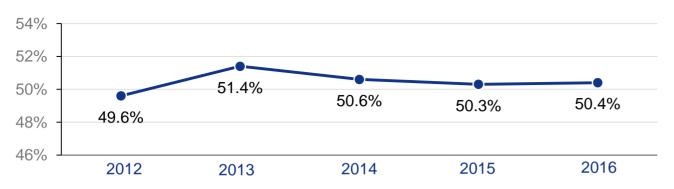


## Consistent current accident year reserving approach

#### Paid / incurred ratio for the current accident year



#### Normalized paid / incurred ratio for the current accident year<sup>1</sup>



## Paid / incurred ratios on group level are affected by several effects, such as...

- ... changes in business mix
- reclassifications (e.g. between L/H and P/C segment)
- ... timing and magnitude of NatCat
- ... FX effects (FX rates and mix of currencies & claims development)

## Underlying paid / incurred ratio very stable over time

<sup>1)</sup> Normalization for timing and magnitude of NatCat, e.g. Sandy (2012), Central European floods and storms (2013); normalization for discontinued personal lines at FFIC (2015), reclassification of AWC to P/C and Yapı Kredi acquisition (2013)



## Key messages



Very consistent reserving strategy leading to a stable reserve strength



Two phenomena drive the up-tick in the run-off ratio: (i) FFIC issues are solved (ii) inflation in certain core markets are below their historic averages (e.g. Australia / Italy)



Inflation assumptions are adjusted significantly faster on the way up than in an environment of decreasing inflation



Run-off ratio is stable once adjusted for negative (FFIC) and positive (Australia / Italy) effects

# nz SF 2017

## Allianz (II)

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#### **Forward-looking statements**

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